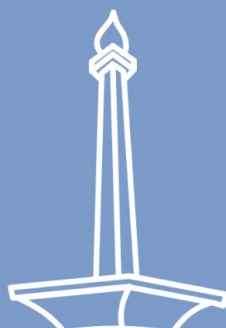




JAKARTA

GUIDE

BOOK



The Definitive Handbook for Expats



relo service asia



WELCOME TO JAKARTA

Welcome to Jakarta, Indonesia! This Guide has been created specifically with your needs in mind. We're confident it will serve as an invaluable resource both before your relocation and throughout your stay here.

Our mission is to cater to the relocation requirements of expatriates like you. Our tailored orientation program acquaints clients with the vibrant Jakarta lifestyle. Additionally, our premium home search services stand out from the rest. Our team of skilled consultants will guide you through every step of finding a home, from negotiations to ongoing support throughout your lease.

We hope you settle into the city quickly and find your time in Jakarta enjoyable. Remember, we will always be available should you need any assistance throughout your time in Jakarta.

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01



INTRODUCTION TO JAKARTA



INTRODUCTION TO JAKARTA

GEOGRAPHY

Indonesia spans about

5,000 km

from west to east and consists of over 17,000 islands, with a land area of over 2,000,000 square km.

Jakarta, the former capital, is situated on the island of Java, which is one of the five main islands in Indonesia. The other main islands include Sumatra, Kalimantan, Sulawesi, and Papua.

CLIMATE

Hot and humid

climate, with rainfall mostly in low-lying areas.

Jakarta and other major cities experience average temperatures

22.8°C to 30.2°C,

with the wet season from November to April and drier months from May to October.



TIMEZONE

Indonesia comprises of three time zones.

Jakarta is situated in the Western Indonesian Time zone (WIB) GMT +7,

while the other two are Central Indonesian Time and Eastern Indonesian Time.

LANGUAGE

Bahasa Indonesia

is the national language

English

prevalent in the international business community

POPULATION

250 million

estimated population in Indonesia with over 300 ethnic groups. Jakarta, is home to around 10 million people

RELIGION

88% of the population practices the Islamic faith but other religions such as Protestant, Catholicism, Buddhism, Hinduism and Confucianism are all recognized by the government.

ECONOMY

The Rupiah is the official currency of Indonesia. Indonesia's economy is largely driven by natural resources like oil, gas, timber, and mining. Additionally, a substantial manufacturing sector contributes to the country's economic growth.

GOVERNMENT

Indonesia is a republic with a president as head of state of the government. The People's Consultative Assembly (MP) comprises elected members from the House of Representatives (DPR) and the Regional Representatives Council (DPD), guided by the state philosophy of Pancasila.



Vibrant Street Food Culture

from traditional Indonesian dishes to international flavors



Dynamic Nightlife

trendy bars, clubs, and entertainment venues catering to all tastes



Cultural Diversity



Shopping Paradise

From bustling traditional markets to modern shopping malls

Jakarta beckons expats with its bustling streets, diverse culture, and dynamic energy. As the economic and cultural hub of the archipelago, Jakarta offers a kaleidoscope of experiences, from modern skyscrapers to historic landmarks. Expats will find themselves immersed in a melting pot of cultures, with influences ranging from traditional Javanese to contemporary Western lifestyles. Despite its frenetic pace, Jakarta exudes charm through its warm hospitality and rich culinary scene, where savory street food stalls mingle with upscale dining establishments. From exploring vibrant markets to unwinding in lush green parks, expats will discover endless opportunities to embrace the city's unique charm and create lasting memories.

Traditional Arts and Crafts

You can discover Jakarta's vibrant arts and crafts scene, with opportunities to explore traditional batik, woodcarving, and other indigenous artistic traditions, offering unique cultural experiences.

1

National Holidays /year

Fixed holidays

January 1

New Year's Day

May 1

International Labour Day

June

Pancasila Day

August 17

Indonesia Independence Day

December 25

Christmas Day

Other holidays celebrated

- Islamic New year
- Maulid (Birthday of Prophet Muhammad)
- Isra' Mi'raj (Ascension Day of Prophet Muhammad)
- Idul Fitri (celebration at the end of the fasting month)
- Idul Adha (Muslim Day of Silence)
- Chinese New Year
- Nyepi (The Hindu of Silence)
- Good Friday
- Ascension Day of Jesus Christ
- Waisak (Buddha's Day of Enlightenment)



Historical Landmarks



Gateways to Indonesia

As the capital city, Jakarta serves as the gateway to exploring the rest of Indonesia, with easy access to nearby destinations such as Bali, Yogyakarta, and Bandung, allowing expats to embark on exciting adventures and discover the country's natural beauty and cultural treasures.

02



ESSENTIALS INFORMATION BEFORE YOUR MOVE

PREPARING YOUR MOVE

WHAT YOU NEED TO BRING

When preparing for a move to Jakarta, one of the initial considerations is what to bring along. It's essential to think about all the necessities for daily life and create a prioritized lists. The following guidelines can assist in this process and provide insight into what items are readily available and what might be more challenging to find.

01 Records and paperwork

When moving, it's recommended to bring along any necessary records or paperwork. Avoid bringing originals; instead, obtain certified copies in your home country. Examples of documents to consider include:

- Bank Records
- Birth Certificate
- Blood Type/RH Classification
- Custody Documents for Children
- Dental Records
- Diplomas
- Divorce Decree
- Driver's License
- Employment Records/Letter of Reference
- Honorary Certificates, etc
- Income Tax Records
- Insurance Information
- Inventory of Items (shipped & stored)
- Shots / Immunization Records
- Marriage Certificate
- Medical Records
- Medical Prescriptions (chemical or generic names)
- Moving Information
- Pet Shipping Information, shot records
- School Records

02 Lifestyle Items

The city of Jakarta offers a wide variety of shopping options and facilities. The three common difficulties in obtaining products would be

- The brand name you are familiar with may not be available.
- Some larger adult western clothes size are often hard to find.
- Prices of imported goods is relatively high



03 Personal Items

Consider bringing supply of medical prescriptions, over-the-counter medication, vitamins, healthcare products, favorite cosmetics, thermometer, some specialized baby needs may be difficult to find or alternatively will be expensive as they will have occurred import tax. These items are suggested due to their lack of availability and potential expense associated with imported options.

04 Household Items

When preparing your shipment, include items like sheets, light cotton blankets, large bath/beach towels, silverware, good quality drinking glasses (crystal), and tools. Some of these items may be expensive or come in different sizes, while others might be challenging to find or only available at a higher price.

ELECTRICAL SYSTEM

Before settling into your new home in Jakarta, it's essential to familiarize yourself with the city's electrical system. Understanding the voltage, available equipment, and precautions against power surges can help ensure a smooth transition and hassle-free living experience. In this section, we'll explore everything you need to know about electricity in Jakarta, from voltage specifications to tips on selecting the right appliances and safeguarding your electronic devices.

VOLTAGE

The electrical voltage in Jakarta is 220 volts AC with a 50-cycle power frequency. If this differs from your country of origin, it's essential to carefully consider which appliances and electronic equipment to bring with you.

TRANSFORMER

Transformers are readily available throughout Jakarta and can be used to convert voltage. They are best suited for smaller appliances such as hair dryers and mixers. Generally, transformers work fairly well, but occasionally, issues like power surges and frequency differences can arise.

DUAL VOLTAGE OPTION

Opting for dual voltage electronic equipment and appliances can simplify matters, as they allow you to convert voltage from 110 to 220 volts without the need for a transformer. Examples of such products include laptops, and hair dryers. You'll need a converter plug, which is readily available in Jakarta.

POWER SURGES

Power surges or fluctuations occasionally occur in Jakarta, and many homes are not properly grounded. To protect appliances and sensitive electronic products, stabilizers are widely used. Fuse protectors for electrical equipment are also available, though not all sizes may be readily accessible.

FURNITURE

In Jakarta, the furniture market provides a wide range of options for expats furnishing their homes or apartments. Whether you're looking for ready-made or custom pieces, imported or locally crafted furniture, there's something to accommodate every taste and budget. The market offers a diverse selection of designs influenced by Asian, American, and European styles, ranging from modern and colonial to ethnic aesthetics. While imported items may come with a higher price tag, locally made or custom pieces often offer more affordable options without sacrificing quality.

FURNITURE RENTAL

For expats relocating to Jakarta, furniture rental can be a convenient and cost-effective solution. Rather than shipping your existing furniture or having to purchase new furniture upon arrival, renting allows for flexibility and eliminates the hassle of transporting bulky items. Additionally, furniture rental promotes sustainability by reducing waste and minimizing environmental impact.

Among the various furniture rental providers in Jakarta, Jivva Furniture Rental stands out as one of the best choices for expats. With a reputation for reliability, quality, and excellent service, Jivva offers a wide range of furniture options tailored to different needs and preferences.

Drawbacks of Buying Furniture Upfront:

1. **Cost:** Purchasing furniture upfront can be a significant financial investment, especially for expats who may not be planning to stay in Jakarta long-term.
2. **Flexibility:** Buying furniture outright limits flexibility, as it can be challenging to transport bulky items when moving to a new location or returning to your home country.
3. **Sustainability:** Furniture production contributes to environmental impact, including deforestation and greenhouse gas emissions.

Advantages of Furniture Rental:

1. **Cost-Effectiveness:** Renting furniture is often more cost-effective than buying, particularly for temporary living arrangements. It allows you to access high-quality furnishings without the hefty upfront investment.
2. **Flexibility:** Furniture rental offers flexibility, allowing you to easily adjust your furnishings based on changing needs or preferences.
3. **Sustainability:** Renting furniture promotes sustainability by reducing the demand for new furniture production and minimizing waste.

Ultimately, while buying furniture upfront may seem like a convenient option, renting furniture provides a more sustainable and practical solution, particularly for expats living in Jakarta temporarily. By choosing furniture rental, you can enjoy quality furnishings at a fraction of the cost while minimizing your environmental footprint.



APPLIANCES

Expatriates in Jakarta have access to a wide range of options when it comes to purchasing household appliances. While larger appliances like refrigerators, stoves, and air conditioners may come with hefty price tags due to being predominantly imported, smaller appliances are often more reasonably priced. Popular destinations for expats looking to buy appliances include IKEA and Ace Hardware, known for their modern and affordable offerings. Additionally, other recommended places in Jakarta include Electronic City, Best Denki, Carrefour, HomePro, and Informa. These stores offer various appliances catering to different needs and budgets, ensuring you can find suitable products for their homes.

SHIPPING

Before setting off on your relocation journey to Jakarta, it's crucial to plan your shipment carefully to ensure a stress-free transition. Whether you're moving for work or personal reasons, shipping your belongings to Jakarta can be a complex process that requires attention to detail and proper documentation.

PREPARING A SHIPMENT

Some companies offer expatriate employees a shipment as part of their employment package, which can be sent via sea or air, or a combination of both. It's important to note that a sea shipment typically takes two to four months to arrive and clear customs in Jakarta. During transit, all items may be exposed to high humidity and heat, so proper packaging is essential to prevent damage.

To legally obtain your shipment upon arrival in Jakarta, it's crucial to ship your goods within three months of receiving your KITAS (see the section on Work Permits). Any shipments arriving later than three months after the KITAS issuance date may be subject to taxes. Ensure your paperwork is in order to avoid delays and additional charges. Consult with your company or sponsor to clarify responsibilities for paperwork and incurred costs.

INVENTORY OF ITEMS SHIPPED AND STORED

Before shipping or storing your belongings, create a detailed inventory list categorized into specific groups. Consider photographing or videotaping valuable items for insurance purposes. Implementing a comprehensive inventory system, such as categorizing items with letters and numbers, can streamline the packing process and facilitate easy retrieval upon arrival or storage. This method ensures a precise insurance record and simplifies the identification of missing items. Whether you're shipping or storing your belongings, detailed planning and organization are key to a successful relocation experience.







PETS

Bringing your beloved pet along when relocating to Jakarta can add a comforting sense of familiarity to your new environment. However, navigating the regulations and procedures for pet importation can be complex, requiring careful planning and adherence to specific requirements. Whether you're considering shipping your pet as part of your relocation or bringing them after your arrival, understanding the process is essential.

SHIPPING YOUR PET

Many expatriates choose to bring their pets with them to Jakarta, but it's essential to consider the costs and potential effects of quarantine regulations, especially if you plan to return to a country with strict requirements. Since Jakarta and Java have been declared "Rabies Free," pets can only be legally imported from countries or territories with similar rabies-free status. Importation from rabies-infected countries is prohibited unless specific exemptions apply.

The Ministry of Agriculture has implemented regulations for importing pets, including the requirement for a rabies serology antibody blood test, a vaccination certificate, and other documentation. To navigate these regulations effectively, it's advisable to enlist the services of a Pet Relocation Service familiar with the process. Whether your pet travels with you or arrives later, completing the necessary paperwork and fulfilling health requirements is essential before shipment.

STEP-BY-STEP PROCEDURES

01

Obtain a Letter of Recommendation, including an Import Number, from the Indonesian Department of Veterinary Science (Dinas Peternakan Hewan DKI). Location: Dinas Peternakan Hewan DKI, DKI Building, 2nd floor, JL. Medan Merdeka 8-9, Menteng.

02

Obtain a Quarantine Permit from the Ministry of Agriculture (Direktorat Jendral Bina Kesehatan Hewan) using the Letter of Recommendation. Location: Direktorat Jendral Bina Kesehatan Hewan, JL. Salemba Raya No.16, Salemba.

03

Leave a copy of all documents, including the Quarantine Permit, at the Animal Quarantine Station upon arrival at Soekarno-Hatta International Airport. Location: The Animal Quarantine Station, Soekarno-Hatta International Airport.

04

Ensure that your pet meets health criteria, including a health certificate from your veterinarian, valid vaccination records for rabies and other diseases, and a rabies serology antibody blood test result.

05

Inform the airline about your pet's arrival details to facilitate the quarantine process in Jakarta.

06

Be prepared to pay import charges based on your pet's age and weight upon arrival.

By following these procedures diligently and seeking assistance from professionals when needed, you can ensure a smooth and stress-free shipping experience for your furry friend.

03



WORK AND TRAVEL PERMITS

WORK AND TRAVEL PERMITS

PERMITS

Obtaining permits involves extensive paperwork and approvals from various authorities. Your sponsor or employer typically manages these complex and time-consuming procedures on your behalf. It's crucial to ensure all requirements are met diligently. This description provides a general overview to help you understand the process involved.

STEP 1	RPTK (EXPATRIATE PLACEMENT PLAN)	To begin the process, the Expatriate Placement Plan for Assignee must be submitted to the Ministry of Manpower. Typically, it takes 7-10 working days to process the RPTK, or just 4 working days post the approved "Skype Expose Meeting," conducted between a company representative and the Ministry of Manpower.
STEP 2	A. CONFIRMATION LETTER ON THE DURATION OF WORK AUTHORIZATION B. PAYMENT OF DPKK (SKILL & DEVELOPMENT FUND) FEE	Once the Ministry of Manpower issues the RPTK (Expatriate Placement Plan), the expatriate assignee should apply for a "Confirmation of the Duration of Work Authorization" approval (also known as a request for Billing Code). The Ministry of Manpower typically issues the confirmation letter within 3-7 working days from the date the request is submitted. Once the confirmation letter is received, the DPKK fee must be settled within 30 days as specified in the confirmation. Employers of foreign workers are charged USD 100 per month (USD 1,200 annually) per expatriate employee to contribute to the training costs of Indonesian nationals.
STEP 3	STEP 3 IMTA (WORK PERMIT)	After the DPKK payment, the employer must apply for the IMTA at the Ministry of Manpower. This permit is obtained through the sponsoring company for each expatriate assignee. IMTAs are granted to companies needing to reserve specific positions for expatriates when no qualified Indonesian candidates are available. They can be issued for short-term or up to 12-month periods, with a two-year validity option for company directors and commissioners.

STEP 4**TEMPORARY STAY PERMIT VISA (BS/VITAS/VTT)**

Once the IMTA is secured, the next step involves applying for the Temporary Stay Permit Visa, also known as VBS/Vitas/VTT or Index 312 (Working Visa) telex approval. This application is made on behalf of the expatriate assignee at the Directorate General for Immigration (Ministry of Justice and Human Rights). The process typically takes 5-8 working days for the expatriate assignee and an additional 5-8 working days for family members applying for index 317 (Dependent Visa) telex approval. Upon approval, the expatriate assignee receives a copy of the VBS telex approval.

STEP 5**TEMPORARY STAY PERMIT CARD (KITAS) & MULTIPLE EXIT RE-ENTRY PERMIT (MERP)**

Upon arrival in Indonesia, the expatriate assignee and their family must obtain a Temporary Stay Permit Card (KITAS) and a Multiple Exit Re-Entry Permit (MERP) at the nearest Immigration Office. The KITAS can be issued either as a plastic card or in the form of an E-KITAS, which can be applied for online. Fingerprints and photos are required at the Immigration Office, typically scheduled within 5 working days of application submission. After another 4-5 working days, the KITAS and MERP are ready for collection at the Immigration Office. The MERP must be valid and kept with the passport at all times. Children under 17 receive their own KITAS, while those over 17 are sponsored through their school.

STEP 6**OTHER PERMITS**

Additional permits include the Police Report (STM), Population Registration (SKPPS), and Travel Permit (SKJ). Residents of Jakarta must register with the Jakarta Population and Civil Registration Agency to obtain a Visitor's Identity Card (KIP) and Certificate Listing Family Members (SKSKP). A Residential Registration Certificate (SKKT) is required for residents living outside Jakarta. The SKJ is necessary for assignments outside Jakarta.

STEP 7**EXPATRIATE EXISTENCE REPORT (LAPORAN KEBERADAAN TKA)**

Upon completing all necessary documents, the final permit, the Expatriate Existence Report, can be processed at the local Ministry of Manpower office. This report takes approximately 14 working days to complete. It's essential to stay mindful of the expiration dates of all documents and keep multiple copies stored in a safe place.



TAXES

INDIVIDUAL/PERSONAL INCOME TAX

Your employer bears the responsibility of calculating and paying income tax; however, it's crucial for individual taxpayers, including foreigners, to ensure they're registered with the tax office and compliant with regulations regarding tax payment. All Indonesian residents, including foreigners, must possess their own personal tax numbers, known as Nomor Pokok Wajib Pajak or NPWP. Expatriates residing in Jakarta must register with the Tax Office for Foreign Bodies and Expatriates (KPP BADORA).

While registration, monthly tax payment, and annual returns can be handled by an appointed representative, such as a tax-specialized accountant, you are personally liable for any tax non-payment. The registration process requires several documents, including a completed registration form, photocopies of your passport and work permit, a Certificate of Domicile for both you and your employer, photocopies of your employer's NPWP, and a letter of authorization for your representative.

Once registered, taxes are due by the 15th day of the following month, with reports to be submitted to the tax office by the 20th day of the same month. Indonesia's personal taxation system encompasses worldwide income, covering salary, dividends, interest income, rental income, and capital gains from property sales, both domestically and internationally.

VISA

The Indonesian Government's visitor visa policy affects friends or family planning to visit during your stay in Indonesia.

VISA-FREE ENTRY

Passport holders from 169 countries can enter Indonesia without a visa for up to 30 days at designated air, sea, or land crossings. This includes tourism, family visits, social activities, and more. Among these countries are Albania, Australia, Canada, China, France, Germany, India, Japan, Malaysia, New Zealand, Russia, Singapore, the United Kingdom, the United States, and many others. However, this visa-free entry cannot be extended or converted into another type of visa. Visitors exceeding 30 days must obtain a Visa on Arrival.

For the most current visa status of your country, please consult your nearest embassy or consulate.

VISA ON ARRIVAL

Travelers can obtain a 30-day tourist visa for US\$35 (price subject to change) at entry points equipped with the visa-on-arrival facility. At some entry points of the Riau islands a seven-day short-stay visa is available for USD \$15. Payment must be made in US dollars upon arrival, and it's advisable to have the exact amount in cash as not all entry points have full banking facilities. Credit cards are not accepted for visa payments.

The initial 30-day visa issued on arrival can be extended for an additional 30 days. Further extensions are not permitted, except in exceptional circumstances such as natural disasters, accidents, or illness. It's important to note that the tourist visa cannot be converted into a different type of stay permit. Travelers must show proof of an onward or return trip ticket upon arrival.

Visitors from countries not listed must apply for a visa at the nearest Indonesian embassy or consulate before traveling to Indonesia. Passports must have at least 6 months of validity remaining upon entry into the country. The date of arrival in Indonesia is considered the first day of the permitted stay.



Arrival

Upon arrival at Soekarno-Hatta International Airport, head to the visa-on-arrival booths for visa processing, or proceed directly to immigration if you have a visa or residence permit. Baggage claim offers assistance from uniformed porters. At customs, submit your declaration form and be prepared for inspection.

Outside the airport, be cautious of illegal taxi drivers. If you have arranged transport in advance, look for a driver/representative holding your name sign. For reliable taxi service, visit the Silver Bird or Blue Bird counter. Expect additional charges for toll roads. The journey to the city typically costs Rp 150,000 to Rp 200,000 and takes 45 minutes to 1.5 hours.

A monorail connects the terminals, providing service to the city center every 30 minutes from Terminal 1 to BNI City Station in the heart of the city. Allocate at least an hour for travel from the city to Soekarno-Hatta International Airport. During rainy weather or peak rush hours, it's advisable to allow extra time for the journey.

Registering your IMEI

For expatriates arriving in Indonesia, registering their mobile devices that used a SIM Card upon arrival at the airport is essential. This registration process involves providing details about the device, such as its cost and date of purchase, to customs officers. The purpose of this registration is to combat the illegal import of mobile devices and ensure compliance with Indonesian regulations. Mobile devices without registration will cease to function after 90 days in the country.

Upon arrival, expatriates should locate the IMEI registration office in Terminal 3 of Soekarno-Hatta Airport, situated in the departure hall on the ground floor. Customs officers will guide them through the registration process, which may include answering questions about the device's cost and purchase details. It's important to allocate enough time for registration, as there may be queues at the registration office. Additionally, expatriates are advised to register their devices in advance on the Agency for Taxes and Duties website to streamline the process.

IMEI registration for mobile devices valued under \$500 is free upon arrival. However, exceeding this value incurs a tax of 40% for foreigners and 30% for KITAS holders, calculated on the portion exceeding \$500. After registration, expatriates will receive a QR code, which they should print out or save as a screenshot, as it will be required for customs clearance. Please note: When you apply for a Indonesian SIM card for your device you will also be asked for this code.

04



**INDONESIA
CULTURE**

INDONESIA CULTURE



LANGUAGE

BAHASA INDONESIA

Indonesian Language

The official language of Indonesia is Bahasa Indonesia, which serves as a unifying language across the diverse archipelago. Bahasa Indonesia evolved from Malay, the lingua franca of the Malay Archipelago, and was declared the national language of Indonesia upon the country's independence in 1945. Today, Bahasa Indonesia is spoken by the majority of Indonesians and is used in government, education, media, and business.

In addition to Bahasa Indonesia, Indonesia is home to over 700 regional languages and dialects, reflecting the country's rich cultural diversity. These languages are spoken by various ethnic groups across the country, each contributing to Indonesia's cultural tapestry. Javanese, Sundanese, Balinese, and Madurese are among the most widely spoken regional languages.

Language plays a significant role in Indonesian culture, serving as a means of communication, identity, and expression. It reflects the country's multicultural heritage and is a source of pride for its people. Learning Bahasa Indonesia is often considered essential for foreigners living or working in Indonesia, as it facilitates communication and fosters a deeper understanding of the local culture and customs.

LEARNING BAHASA

Private tutoring for expats offers customized language instruction and academic assistance to suit individual requirements. Private tutors offer adaptable schedules and tailored lesson plans to fit the busy lives of expatriates. Additionally, group lessons in Bahasa are available alongside private sessions, providing flexibility in learning options.



SOCIAL CUSTOMS IN INDONESIA

Understanding social customs is essential for expatriates living in Indonesia to navigate daily interactions smoothly. Indonesian society is known for its warmth, hospitality, and strong emphasis on respect for others. Here are some key social customs to keep in mind:

GREETINGS

Indonesians typically greet each other with a smile, handshake, and a slight bow. Addressing people with their titles, such as "Bapak" for men and "Ibu" for women, followed by their first name, is considered respectful.

RESPECT FOR ELDERS

Respect for elders is deeply ingrained in Indonesian culture. It is customary to show deference and listen attentively when elders speak.

MODESTY AND POLITENESS

Indonesians value modesty and politeness in speech and behavior. Avoiding confrontation and maintaining a calm demeanor, even in challenging situations, is appreciated.

DINING ETIQUETTE

When dining with Indonesians, it is customary to wait for the host or eldest person to start eating before beginning your meal. Use your right hand for eating, as the left hand is considered unclean. It is polite to leave a little food on your plate to indicate that you are satisfied.

CLOTHING

Modest attire is generally preferred in Indonesia, especially in religious settings and rural areas. When visiting temples or mosques, both men and women should cover their arms and legs. Revealing clothing, such as shorts and tank tops, may be considered inappropriate in certain contexts.

GIFT GIVING

Giving gifts is a common practice in Indonesia, especially during holidays and special occasions. When presenting a gift, use both hands as a sign of respect. Gifts are typically wrapped neatly, and it is customary to politely refuse a gift before accepting it. An Indonesian may not feel comfortable to open a gift in front of the giver and would prefer to take it home and open in private.

PERSONAL SPACE

Indonesians are generally warm and affectionate people who value close personal interactions. It is common for friends and acquaintances to stand close together during conversations. However, always be mindful of personal boundaries and respect individual preferences for personal space.

USE OF THE LEFT HAND

Avoid using your left hand when giving or receiving, as well as gesturing towards someone. Indonesians view the left hand as unclean, typically reserved for toilet use. Being mindful of your hand usage will eventually become second nature.

POINTING

Pointing directly at another person is considered impolite. Instead, if you need to indicate something, it's more courteous to use your entire hand in the intended direction or gently point with your thumb.

FEET

It's considered disrespectful to sit with your feet resting on a chair or table in the presence of other people, especially elderly.

SHOES

It's customary to remove your shoes before entering an Indonesian home, unless your hosts are wearing shoes while greeting you.

By familiarizing yourself with these social customs, you can show respect for Indonesian culture and build positive relationships with locals during your time in the country.



RELIGION

Religion plays a vital role in Indonesian culture, influencing various aspects of daily life and societal norms. With a diverse religious landscape, Indonesia is home to Islam as the predominant faith, followed by Christianity, Hinduism, Buddhism, and indigenous beliefs.

Indigenous beliefs, prevalent among various ethnic groups, revolve around ancestral spirits and nature deities. Despite this diversity, Indonesians embrace tolerance and unity, as reflected in the national motto "Bhinneka Tunggal Ika" (Unity in Diversity). Interfaith dialogue and cooperation foster mutual understanding among Indonesia's religious communities.

1

ISLAM

2

CHRISTIANITY

3

PROTESTANTISM

4

HINDUISM

5

BUDDHISM

6

CONFUCIANISM



ISLAM

Islam, introduced in the 13th century by traders and Sufi mystics, holds deep roots in Indonesian society. The majority of Indonesians are Sunni Muslims, practicing Islam's tenets in their daily lives. Mosques serve as focal points for prayer, community gatherings, and religious education. Fridays hold special significance as the holy day, with most Muslim men attending mosque prayers and sermons.

During Ramadan, Muslims observe fasting from dawn to dusk, refraining from eating, drinking, and other indulgences. The fasting month concludes with Idul Fitri or Lebaran, marked by family gatherings, prayers, and the exchange of greetings.

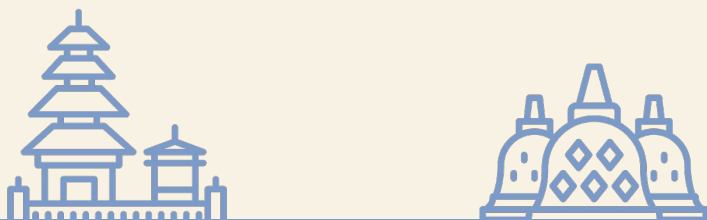
CHRISTIANITY

Christianity, introduced to Indonesia by European colonizers in the 16th century, stands as the country's second-largest religion. The Christian faith is celebrated through various traditions and observances, with significant holidays such as Christmas, Good Friday, and the Ascension recognized as public holidays nationwide. In Indonesia, a diverse array of churches and places of worship representing different denominations can be found, offering services and spiritual gatherings to the expatriate and local Christian communities alike.

HINDUISM

In Bali, Hinduism thrives as a vibrant and integral part of daily life, shaping cultural practices and societal norms. The island's landscape is adorned with intricate temples, each serving as a testament to the deep spiritual connection that permeates Balinese society. Elaborate rituals and ceremonies, are performed by priests and devotees, marking significant events and milestones throughout the year.

One of the most renowned and cherished celebrations in Bali is Nyepi, known as the Day of Silence. This unique holiday is observed with utmost reverence and devotion, as the entire island comes to a standstill in a display of collective introspection and spiritual renewal. During Nyepi, streets remain empty, businesses close their doors, and even the airport suspends operations, as Balinese Hindus engage in silent reflection, meditation, and fasting. It is a time for self-reflection, purification, and the reaffirmation of spiritual values, as individuals seek inner peace and harmony amidst the tranquil silence enveloping the island.



BUDDHISM

Buddhism, originating from ancient India, has deeply influenced Indonesian culture and society with its rich history in the country. Indonesian Buddhism encompasses diverse traditions and schools, such as Theravada, Mahayana, and Vajrayana. The teachings of Siddhartha Gautama, the founder of Buddhism, have left a lasting impact on Indonesian art, philosophy, and way of life over the centuries. Buddhist temples, known as "viharas," are scattered across Indonesia, serving as important centers for worship, meditation, and community gatherings. The celebration of Vesak, commemorating Buddha's birth, enlightenment, and death, is widely observed throughout the country with vibrant processions and ceremonial rituals.

PROTESTANTISM

Protestantism holds a significant presence in Indonesia, representing a minority religion within the predominantly Muslim nation. Introduced by Dutch colonizers during the colonial period, Protestant Christianity has since grown and established its place in Indonesian society. Today, Protestant communities can be found throughout the country, with diverse denominations and congregations. Worship services, gatherings, and events organized by Protestant churches provide spiritual nourishment and foster community bonds among believers.

YEARLY CELEBRATION EVENTS

Yearly Celebration Events in Jakarta offer a vibrant glimpse into Indonesian culture, showcasing the nation's rich traditions, diverse heritage, and spirited community gatherings. These events provide locals and visitors alike with opportunities to immerse themselves in the colorful tapestry of Indonesian culture. Among the most prominent yearly celebrations in Jakarta are:



**Jakarta Fair
(June/July)**

One of the largest annual fairs in Southeast Asia, the Jakarta Fair features exhibitions, concerts, carnivals, and culinary delights, celebrating the city's diversity and vitality.



**New Year's Eve in Jakarta
(January)**

Jakarta lights up with fireworks and vibrant celebrations. From fancy hotels to street parties, people gather to enjoy Indonesian cuisine, live music, and cultural performances, as they welcome the New Year with optimism.



**Chinese New Year
(January/February)**

Jakarta's Chinatown comes alive with colorful decorations, lion and dragon dances, traditional music, and mouth-watering Chinese delicacies, marking the beginning of the Lunar New Year.



Eid al-Fitr (Hari Raya Idul Fitri)

The end of the Islamic fasting month of Ramadan is celebrated with prayers, feasting, and community gatherings. Jakarta's streets are adorned with lights and decorations, and families come together to share festive meals and seek forgiveness.



Indonesian Independence Day (August 17th)

Jakarta hosts lively parades, flag-raising ceremonies, and cultural performances to celebrate the nation's independence from colonial rule. Festivities include traditional games, such as panjat pinang (greasy pole climbing) and sack races.



Jakarta Fashion Week (October)

A showcase of Indonesia's burgeoning fashion industry, featuring runway shows, designer exhibitions, and fashion workshops, highlighting the creativity and talent of local designers.



Jakarta International Java Jazz Festival (February/March)

Regarded as one of the largest jazz festivals in the world, the Jakarta International Java Jazz Festival brings together renowned jazz musicians from around the globe for a three-day extravaganza of performances, workshops, and jam sessions. Music enthusiasts flock to Jakarta to experience the eclectic mix of jazz genres, from traditional to contemporary, in an electrifying atmosphere of musical celebration.



Indonesian Film Festival (December)

The Indonesian Film Festival showcases the best of Indonesian cinema, featuring screenings of critically acclaimed films, discussions with filmmakers, and awards ceremonies honoring outstanding contributions to the country's film industry. Held annually in Jakarta, this festival provides a platform for Indonesian filmmakers to showcase their talent and creativity to a national and international audience, fostering appreciation for Indonesian cinema and culture.

05



**GETTING FAMILIAR
WITH JAKARTA**

GETTING FAMILIAR WITH JAKARTA

Here are 10 significant historical moments in Jakarta's history

In 1527, the port city of Jayakarta was founded by the Sultanate of Banten.

1

Founding of Jayakarta

The Dutch East India Company (VOC) established control over Jayakarta in the early 17th century and renamed it Batavia.

2

Dutch Colonization

British Occupation

From 1811 to 1816, Jakarta was under British rule during the Napoleonic Wars. The British returned Indonesia to the Dutch in 1816 as part of the post-Napoleonic European settlement and to maintain economic and colonial balance of power between the two nations.

3

Indonesian National Awakening

The early 20th century saw the rise of nationalist movements against Dutch colonial rule, culminating in the declaration of Indonesian independence in 1945.

4

Jakarta Fun Facts



A City of Many Names

Jakarta wasn't always Jakarta! Over its long history, the city has gone by a whopping 13 different names, including Sunda Kelapa, Jayakarta, and Batavia.



Giant House of Worship

Jakarta is home to the Istiqlal Mosque, the largest mosque in Southeast Asia and the sixth-largest in the world by worshipper capacity.

Reformasi Era

Following the Jakarta Riots of 1998, Indonesia entered a period known as Reformasi, characterized by political reform, decentralization, and democratization. The Reformasi era saw the implementation

9

Indonesian National Revolution

8

Between 1945-1949 - Following independence, Jakarta played a pivotal role in the Indonesian National Revolution against Dutch attempts to regain control.

Sukarno Era

7

Jakarta became the political and cultural center of Indonesia during the presidency of Sukarno, the country's first president.

5

Battle of Surabaya

In 1945, Jakarta was at the center of the struggle for Indonesian independence, notably during the Battle of Surabaya, a key event in the country's fight for freedom.

6

Indonesian Declaration of Independence

On August 17, 1945, Indonesia declared independence from Dutch rule, with Jakarta as its capital.



Skyscraper Central

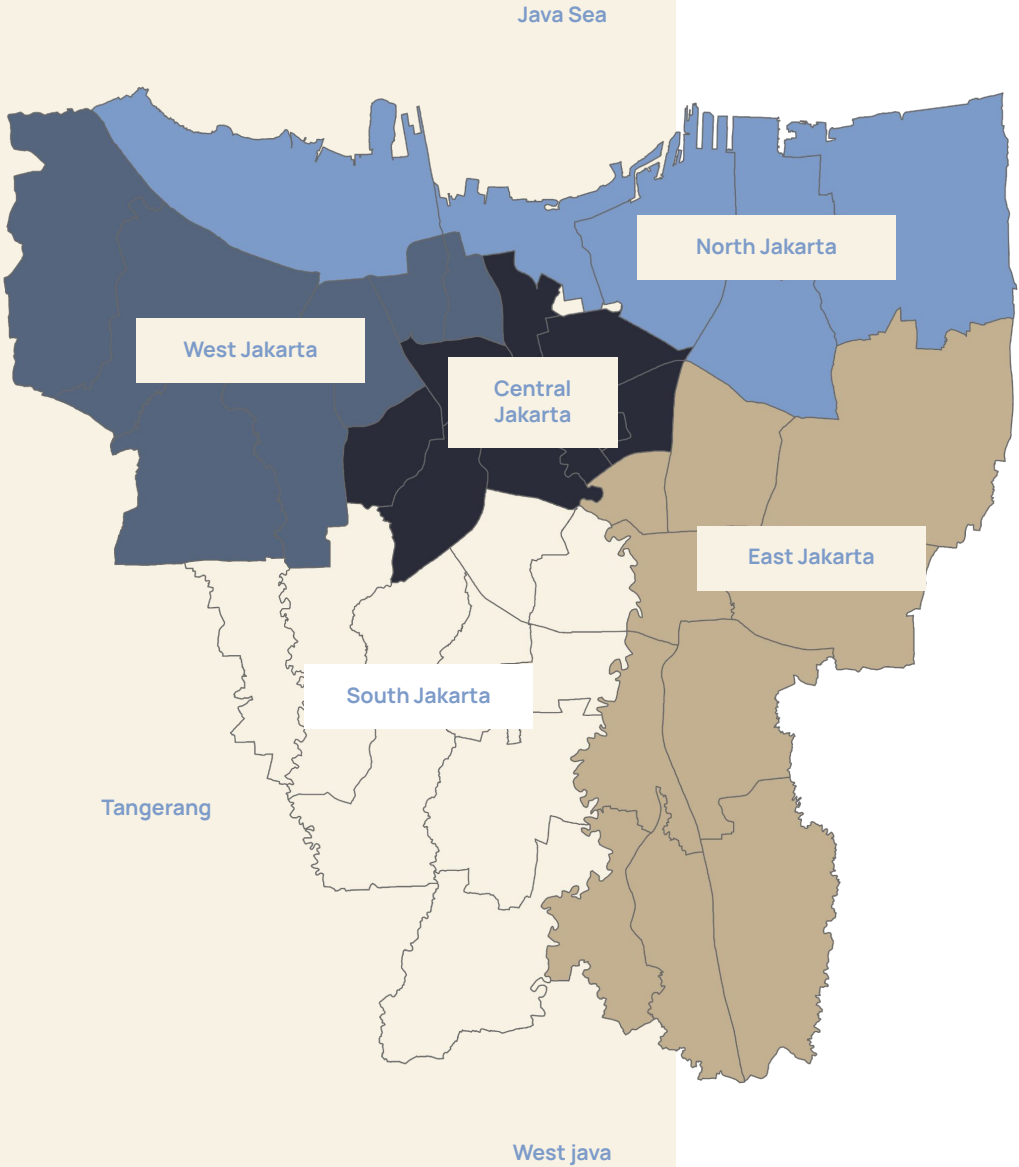
Jakarta boasts an impressive skyline, ranking as the city with the most skyscrapers in Southeast Asia! It even has more high-rise buildings than Beijing.



Island Escape

While Jakarta itself is a bustling metropolis, a quick ferry ride can whisk you away to nearby Thousand Islands. This archipelago boasts pristine beaches and idyllic island getaways, perfect for a relaxing escape from the city.

Jakarta Area



Popular Region of Jakarta for Expats

Central Jakarta

As the heart of the city, Central Jakarta is home to many government offices, business districts, and cultural landmarks. Expats living in this area have convenient access to shopping centers, upscale restaurants, and entertainment venues. Popular neighborhoods include Menteng, Sudirman, and Thamrin, offering a mix of modern condominiums, historic colonial-style houses, and luxury apartments.

South Jakarta

South Jakarta is renowned for its upscale residential areas, trendy cafes, and shopping malls. Expats living in this area experience a more affluent lifestyle, with access to international schools, healthcare facilities, and recreational clubs. Neighborhoods such as Kemang, Pondok Indah, and Senayan are popular among expat families for their safety, green spaces, and amenities.

Tangerang

Tangerang is a satellite city located just outside Jakarta, offering a quieter and more suburban lifestyle for expats. While technically not part of Jakarta, Tangerang is popular among expat families for its spacious housing estates, international schools, and modern amenities. Areas like BSD City and Alam Sutera provide well-planned communities with green spaces, recreational facilities, and shopping centers.

Other areas of Jakarta

North Jakarta

North Jakarta is known for its bustling port area and vibrant waterfront communities. Expats residing in this area enjoy waterfront living, with access to seafood restaurants, nightlife spots, and recreational activities along the coast. Popular neighborhoods like Ancol and Kelapa Gading offer a range of housing options, from high-rise apartments to gated communities.

East Jakarta

East Jakarta is a rapidly developing area known for its affordable housing options and bustling commercial districts. Expats residing in this area benefit from lower living costs compared to other parts of the city, along with proximity to industrial zones and transportation hubs. Neighborhoods like Cibubur and Cikarang offer modern apartments, townhouses, and landed properties.

West Jakarta

West Jakarta is a diverse area known for its multicultural communities, bustling markets, and affordable housing. Expats living in this area enjoy a rich cultural experience, with access to traditional markets, street food vendors, and religious landmarks. Neighborhoods such as Taman Sari, Grogol, and Tanjung Duren offer a mix of residential and commercial properties, catering to different lifestyles and budgets.

NEIGHBORHOOD IN JAKARTA

When considering where to settle in Jakarta, it's important to explore the various residential areas available. These neighborhoods have garnered popularity among expatriates for their proximity to international schools, grocery stores, healthcare facilities, community centers, and a plethora of dining and shopping options. Whether you prefer the hustle and bustle of downtown or the tranquility of newer developments on the outskirts, your decision should reflect your individual needs and preferences. However, it's crucial to factor in Jakarta's notorious traffic congestion and the time it takes to commute between work, school, social activities, and home. Below, we provide an overview of some of Jakarta's most desirable areas:

Kemang

Kemang is a trendy and cosmopolitan neighborhood in South Jakarta, known for its vibrant expat community and lively atmosphere. Expats living in Kemang enjoy a diverse range of housing options, including upscale apartments, townhouses, and luxury villas. The area is home to several international schools, making it popular among expat families. Everyday amenities such as supermarkets, gyms, and healthcare facilities are readily available. Kemang boasts a bustling food scene with numerous cafes, restaurants, and bars offering international cuisines. Additionally, outdoor enthusiasts can explore nearby parks and recreational areas for leisure activities.

Accessible International School		Cafes	Restaurant	Supermarket
Australian Independent School, Lycée Français de Jakarta (French School), Jakarta Intercultural School (JIS), New Zealand School, ACG School.		Common Grounds, Anomali Coffee, Coffee Kulture.	KOI Kemang, Haka Dimsum, Mama Rossy, Die Stube and Eastern Promise.	Kemchicks Market, Hero, and Ranch Market
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital/Clinics
Kemang Village Mall	Taman Ayodya, Playground and Como Park.	Dia.Lo.Gue Artspace, Museum di Tengah Kebun, and Duta Fine Arts.	Fitness First, Celebrity Fitness, Padel Pro, Rackets Club 25, and Kemang Fight Gym.	Mayapada Hospital, SOS International, Good Practice and Brawijaya Hospital.

Pondok Indah

Pondok Indah is a planned real estate area in South Jakarta, renowned for its upscale housing estates and luxurious amenities. Expats residing in Pondok Indah have access to exclusive villas, gated communities, and high-rise condominiums. The neighborhood is home to reputable international schools, providing quality education for expat children. Everyday conveniences such as shopping malls, supermarkets, and medical centers are plentiful in Pondok Indah. The area also offers a diverse culinary scene, with fine dining restaurants, cafes, and street food vendors serving a variety of cuisines. Additionally, outdoor recreation areas like golf courses and parks provide opportunities for relaxation and leisure.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Intercultural School (JIS), The Independent School of Jakarta, Tutor Time Preschool, Kinderland Preschool, Raffles Christian School, ACG School.		Djournal Coffee, Common Ground, Blacklisted Coffee, and Toby's Estate.	Union, The Goods Diner, Sushi Tei,.	Ranch Market Pondok Indah, Foodhall Pondok Indah Mall, Papaya Fresh Gallery
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Pondok Indah Mall,	Pondok Indah Waterpark	-	Pondok Indah Golf Course, Fitness First Pondok Indah	Pondok Indah Hospital

Cipete/Cilandak

Cipete and Cilandak are affluent residential neighborhoods located in South Jakarta, offering a tranquil and family-friendly environment for expats. Housing options in these areas range from spacious landed houses to modern apartments and gated communities. Expats with children benefit from the presence of international schools and educational institutions nearby. Everyday amenities such as supermarkets, restaurants, and healthcare facilities are easily accessible. Cipete and Cilandak boast a thriving food scene, with numerous eateries serving local and international cuisine. Additionally, the neighborhoods offers limited green spaces and parks for outdoor activities and recreation.

Accessible International School		Cafes	Restaurant	Supermarket
ACG School of Jakarta, Jakarta International School (JIS), HighScope Indonesia, Lycée Français de Jakarta (French School), Nord Anglia School		Levant Boulangerie, Little Talks, Dua Cafe	Solo Pizza, Bebek Tepi Sawah, Bansan.	Farmers Market Cilandak
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Cilandak Town Square (CITOS)	Urban Forest	-	Cilandak Sport Center, Tennis Citos, House of Pain.	Siloam TB Simatupang, SOS International, Mayapada Fatmawati.

Kebayoran Baru

Kebayoran Baru is a prestigious district in South Jakarta, known for its upscale residential areas, ambassador residents, commercial centers, and cultural attractions. Expats living in Kebayoran Baru have access to luxurious housing options, including spacious villas, upscale apartments, and exclusive condominiums. Top-tier international schools are very accessible from this area, making it ideal for expat families. Everyday amenities such as shopping malls, supermarkets, and medical facilities are in close vicinity to Kebayoran Baru. The neighborhood features a diverse culinary scene, with upscale restaurants, cafes, and gourmet markets offering a variety of cuisines. Additionally, Kebayoran Baru boasts some well-maintained parks and popular recreational facilities for outdoor leisure activities.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Intercultural School (JIS)		Anomali Cafe, Pison Cafe, Six Ounces Coffee, 1/15 Coffee	Turkuaz, Okuzono Japanese, Le Quartier, GIOI Senopati	Ranch Market Kebayoran Baru, Foodhall Plaza Senayan
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Plaza Senayan, Senayan City, Gandaria City,	Gelora Bung Karno Stadium, Hutan Kota, Taman Langsat	Martha Tiahahu Literacy Park	Senayan National Golf Club, Senayan Tennis Stadium, American Club Jakarta, Empire Fit	Siloam Semanggi

SCBD

SCBD offers a limited selection of ultra-modern, high-rise apartments perfect for expats who crave the heart of the action. Enjoy unbeatable access to offices, embassies, and a vibrant scene of restaurants, cafes, and upscale shopping within walking distance. Though lacking green space and with a higher cost of living, SCBD provides an unparalleled level of convenience and luxury living in the heart of Jakarta's business district.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Intercultural School (JIS) Elementary		Stalk, Blumchen, Tanamera, Cafe Kitsune, Titik Temu Cafe, Pauls.	Bistecca, Mr. Fox, Hutan Kota by Plataran, Cork and Screw, Bottega	Grand Lucky, Kemchicks
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Pacific Place	SCBD Park	-	Empire Fit Club, Level Studio, Paradigm Fitness, Gelora Bung Karno Stadium	RS Siloam Semanggi

Thamrin

Thamrin is a predominantly commercial district in Central Jakarta, known for its modern office skyscrapers, shopping centers, and entertainment hubs. Expats living in Thamrin have access to luxury apartments, serviced residences, and upscale condominiums with stunning city views. Although international education can be accessed from the area. It is predominately the early learning years and elementary grades. Everyday amenities such as supermarkets, restaurants, and healthcare facilities are abundant in Thamrin. The neighborhood boasts an impressive food scene, with diverse dining options ranging from local street food stalls to international fine dining restaurants. Additionally, Thamrin offers easy access to cultural attractions, art galleries, and entertainment venues for residents to explore and enjoy.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Intercultural School		Tanamera Coffee, Pison, Publik Markette	Altitude Grill, Seribu Rasa, Kedai Kita, Woolloomooloo	Foodhall Plaza Indonesia, Hero Menteng, Ranch Market Grand Indonesia, Papaya.
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Plaza Indonesia, Grand Indonesia, Sarinah	Taman Suropati, Taman Menteng	Taman Ismail Marzuki, Bunderan HI, Sarinah	Kempinski Fitness, Anytime Fitness	RS Mitra Kemayoran, RS Cikini Menteng



Menteng

Menteng is a historic and affluent neighborhood in Central Jakarta, known for its colonial-era architecture, diplomatic residences, leafy streets, and cultural landmarks. Expats living in Menteng have access to elegant housing options, including colonial-style houses, luxury apartments, and exclusive residences. The area is close to city-centre and many international businesses head offices. Everyday amenities such as boutique shops, cafes, and medical facilities are easily accessible from Menteng. The neighbourhood boasts a diverse culinary scene, with fine dining restaurants, trendy cafes, and street food stalls offering a variety of cuisines. Additionally, Menteng features beautiful parks and gardens for outdoor recreation and leisure activities.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Japanese School		15 Coffee, Common Grounds, Carlino Bakes, Maple & Oak, Acre, Chicory	Tugu Kunstkring Paleis, Bunga Rampai, Lara Djonggrang, Plataran Menteng	Foodhall Plaza Indonesia, Hero Menteng, Papaya
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Plaza Indonesia, Grand Indonesia	Taman Suropati, Taman Menteng	Taman Ismail Marzuki, National Gallery of Indonesia	Senayan Golf Club, WE FITNESS	RS Mitra Kemayoran, RS Cikini Menteng

Kuningan

Kuningan is a bustling commercial district and home to many embassies in the city. Residential facilities in the area are limited landed houses but more abundantly apartment living. Kuningan has a variety of luxurious apartments, upscale condominiums, and serviced residences to choose from. Everyday amenities such as supermarkets, restaurants, and fitness centers are a short distance from Kuningan. The neighborhood offers a diverse food scene, with international eateries, trendy cafes. Additionally, Kuningan provides easy access to cultural attractions, art galleries, and recreational facilities for residents to enjoy.

Accessible International School		Cafes	Restaurant	Supermarket
Jakarta Intercultural School		Tanamera Coffee Kuningan, 1/15 Coffee, Monolog, ST Ali	Social House, AW Kitchen, Loewy	Ranch Market Kuningan, Lotte Mart Kuningan
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Kuningan City, Lotte Shopping Avenue	Taman Rasuna	-	Elite Club, Empire Fit Club	MMC Hospital Kuningan, Sahid Sahirman Memorial Hospital

BSD (Bumi Serpong Damai)

BSD City is a planned community located in Tangerang, just outside Jakarta. Due to the typical congested commute to the city, it is not a popular choice with expats unless they are employed in the area. Housing options in BSD City include spacious landed houses, modern apartments, and gated communities with comprehensive amenities. The area is home to reputable international schools however families choosing these education options will often rely on bus services supplied by the school to transport their children to the school. Everyday conveniences such as shopping malls, supermarkets, and healthcare facilities are abundant in BSD City. Additionally, BSD City features parks, green spaces, and recreational facilities for outdoor leisure activities.

Accessible International School		Cafes	Restaurant	Supermarket
Sinarmas World Academy, German School, BINUS, Sampoerna Academy, British School Jakarta, German School Jakarta		Sugar Bloom Atelier, Kumulo Creative Compound	Union, Honu	Grand Lucky, Farmers Market
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
AEON Mall BSD, Breeze BSD	BSD Green Office Park, Taman Kota 2 BSD	Indonesia Convention Exhibition (ICE), Ocean Park BSD	Gold's Gym, FIT HUB	Eka Hospital BSD, Omni Hospital Bintaro

Bintaro

Bintaro is a well-planned township in South Tangerang, designed with families in mind. However, it doesn't have a large expat community. Housing here varies from modern apartments to traditional houses and a few gated communities, mostly catering to Indonesian residents. The area boasts international schools, offering quality education for expat kids. While some expat families choose to live here, many opt for nearby communities and use the schools' bus services. Bintaro offers plenty of shopping centers, dining options, and healthcare services. Though it lacks extensive green spaces, it does have some parks and sports facilities for outdoor activities.

Accessible International School		Cafes	Restaurant	Supermarket
British School Jakarta, German School Jakarta (Deutsche Schule Jakarta), The Japanese School in Bintaro		Lot 9 Cafe & Restaurant, Pigeonhole Coffee, Seven Grains	Talaga Sampireun, Yamalu,	Lotte Mart Bintaro, HERO
Shopping Mall	Outdoor Parks	Cultural Attraction	Sport clubs	Hospital
Bintaro Jaya Xchange, Bintaro Plaza	Menteng Park, Kebayoran Park, Bintaro Jaya Park	-	Anytime Fitness, Celebrity Fitness, Gold's Gym	RS Mitra Keluarga Bintaro, RS Premier Bintaro

ESSENTIALS APPS

The Top 10 Most Useful Apps for Relocating to Jakarta:



These ride-hailing apps provide convenient transportation options for getting around Jakarta's bustling streets, offering services like car rides, motorcycle taxis, food delivery, and parcel delivery.

These e-commerce platforms offer a wide range of products, from groceries and household items to electronics and fashion, allowing users to shop conveniently online and have items delivered to their doorstep.



Banking apps provided by local banks such as BCA, Mandiri, and BNI offer convenient access to account balances, fund transfers, bill payments, and other banking services, allowing users to manage their finances with ease.

This grocery delivery app enables users to shop for groceries from their favorite supermarkets and specialty stores, with the convenience of having them delivered to their home at their preferred time.



Google Maps provides detailed maps, real-time traffic updates, and navigation guidance, helping users navigate the streets of Jakarta and find their way around the city with ease.



Traveloka is a one-stop travel booking app that allows users to book flights, hotels, and activities, as well as manage their travel itinerary, making it easier to plan and organize trips within Indonesia and beyond.



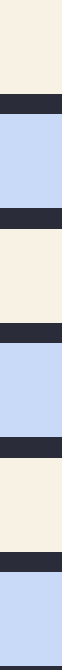
These streaming apps offer a wide selection of movies, TV shows, and documentaries, providing users with entertainment options for relaxing at home after a long day.

WhatsApp is a messaging app widely used in Indonesia for staying in touch with friends, family, colleagues, and other users, as well as for making voice and video calls over Wi-Fi or mobile data.

06



TRANSPORTATION



TRANSPORTATION

With a population exceeding 10 million people and vast urban expanses, Jakarta is a city that never sleeps. Its streets teem with activity, and its public transportation networks are constantly bustling. Transportation is integral to the daily lives of both residents and visitors, whether they're exploring historic landmarks or commuting to work. To ensure a smooth and efficient experience, it's crucial to familiarize yourself with the diverse range of transportation options available. In this guide, we'll explore Jakarta's transportation landscape, from traditional modes like buses and taxis to modern innovations such as ride-hailing services and the city's expanding mass rapid transit (MRT) system.

TRAFFIC JAM

Traffic jams in Jakarta are a common occurrence and a significant concern for residents and visitors alike. The problem can be magnified in rainstorms. During peak hours, major roads and thoroughfares in Jakarta can become gridlocked, resulting in long delays and frustration for commuters. Main roads in the city also incorporate an "odd-even" regulation to try and reduce the number of vehicles on the road. As a result, planning travel routes and departure times carefully is essential to avoid getting stuck in traffic. Unfortunately for expats the public transportation system is not that suitable meaning they need to rely heavily on private cars.

PRIVATE VEHICLE



Cars

Most expats will be given the use of a car and driver that their employing company has leased on their behalf. Few expats will actually buy a car during their posting but rather prefer the leasing option if an additional car is needed. Owning a car provides convenience and flexibility, but traffic congestion is a common issue in Jakarta. Expats have the option to purchase or lease vehicles. Typically the leasing company will provide a preselected driver and all maintenance of the vehicle is covered thus making it a hassle free option for the expat. Lease terms are typically 1 year. Short term rentals are also available for visiting guests or day trips if they are needed. It's essential to familiarize yourself with local traffic rules and regulations. Websites like <https://www.oto.com/en/dealer/mobil-baru/jakarta-selatan> can provide information on buying or renting cars in Jakarta.



Motorbikes

With congested traffic being a common challenge in the city, motorbikes offer the majority of the working class a nimble way to navigate through the gridlock and reach destinations more quickly than other vehicles. Most companies however do not advise and may prohibit their expats from using motorcycles due to the safety hazard they present.



HIRE PRIVATE DRIVER

In most cases the car provided or leased for the expat will come with a driver. The driver may be an employee of the expats' sponsoring company or could be an employee of the leasing company. If the drivers personality, level of English or driving style is not suitable for the using family, typically the HR department or the leasing company can quickly provide an alternative driver.

OBTAINING AN INTERNATIONAL DRIVING LICENSE

Obtaining this licence allows you to drive legally in Indonesia for a limited period. Visit your home country's transportation authority to apply for it online. If you are planning to drive continually in Jakarta however it is advised to obtain an Indonesian driver's license. Be advised that some hiring companies do not allow their expat employees to drive as insurance is not compulsory in Indonesia. In the case of an accident it is highly likely the expat will be blamed and held responsible for all damages even if the accident was not their fault.

- 01 Visit the local Department of Motor Vehicles (DPM) office or Samsat (Satuan Administrasi Manunggal Satu Atap) office in Jakarta. Bring the following documents:
 - Original foreign driving license
 - Copy of passport and visa
 - Proof of residency in Indonesia
 - Medical certificate
 - Passport-sized photos
- 02 Submit the required documents to the DPM or Samsat office.
- 03 Undergo a medical examination and eye examination, if necessary, to ensure fitness to drive.
- 04 Wait for the paperwork to be processed. Fingerprints and photograph taken
- 05 Receive the Indonesian driving license, which typically has a validity period of one to five years.
- 06 Contact the local DPM or Samsat office for any additional information or clarification regarding the licensing process.

PUBLIC TRANSPORTATION



BUSES (TRANSJAKARTA)

Public buses cover many areas in Jakarta, providing an affordable mode of transportation. However, they can be crowded and prone to delays. Websites like <https://www.transjakarta.co.id/> can offer insights into bus routes and schedules. The Transjakarta bus system however operates in a designated lane on many of the main thoroughfares in Jakarta and offers an alternative to get through traffic quicker. During peak hours these busses are also very crowded.

ONLINE APP CARS & BLUEBIRD TAXI

Ride-hailing apps like Gojek, Grab, and Bluebird Taxi provide convenient transportation options with fixed fares and reliable service. Download the respective apps or visit their websites for more information:

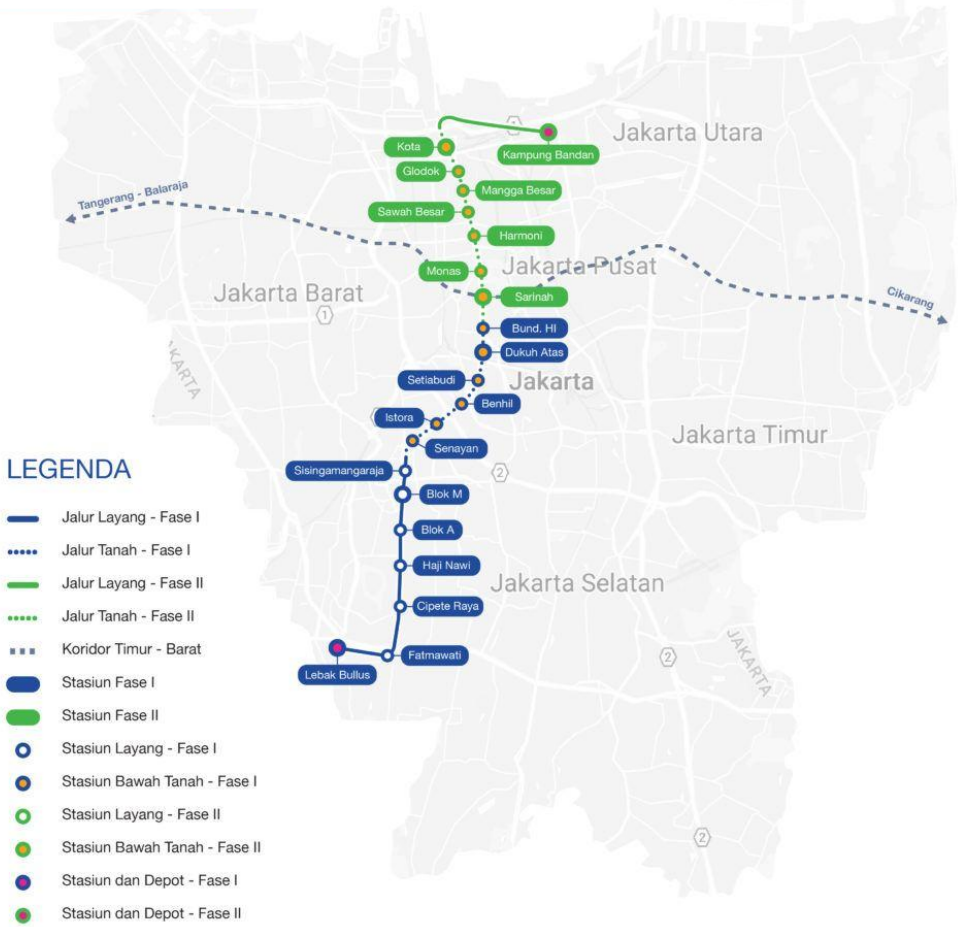
- Gojek: <https://www.gojek.com/>
- Grab: <https://www.grab.com/>
- Bluebird Taxi:
<https://www.bluebirdgroup.com/>

TRAIN

Train transportation in Jakarta connects various areas within the city and its outskirts. The Mass Rapid Transit (MRT) and Light Rail Transit (LRT) systems primarily serve the central and southern parts of Jakarta, providing convenient access to key business districts, shopping centers, and residential areas. The KRL (Kereta Rel Listrik) commuter trains operate extensive routes that connect Jakarta with its satellite cities, such as Bogor, Depok, Tangerang, and Bekasi (commonly referred to as the Jabodetabek area). These trains are a popular choice for daily commuters traveling between Jakarta and its suburbs. The expected price per journey on trains varies depending on the distance traveled and the type of service.

The Whoosh Train, also known as the High-Speed Rail, is a revolutionary railway project connecting Indonesia's capital, Jakarta, with the city of Bandung in West Java. This high-speed rail initiative significantly reduces travel time between the two cities, offering commuters a convenient alternative to road transport. With speeds of up to 350 kilometers per hour, the Swoosh Train cuts travel time between Jakarta and Bandung to just under an hour, a remarkable improvement compared to the three-hour journey by car. Situated in Halim, East Jakarta, the Whoosh Train station provides easy access to this modern mode of transportation.

MRT JAKARTA MAPS



Source:
jakartamrt.co.id/

07



MOVING HOME



MOVING HOME

Choosing between living in a house and living in an apartment in Jakarta can be a significant decision for expats. Here's a guide to help you navigate the differences and make the right choice for your lifestyle:

APARTMENT VS PRIVATE HOUSE

When deciding between an apartment and a private house, consider several factors such as budget, personal preferences, family needs, and the duration of your stay.



APARTMENTS

- Apartments in Jakarta offer convenience and amenities such as location, maintenance, and security.
- Many apartments come with access to health clubs, sports facilities, and restaurants.
- Options include furnished and unfurnished apartments, with utilities, internet and satellite television often included in the fees.
- Apartments are suitable for individuals, couples, small families, or those planning shorter stays in Jakarta.
- Serviced apartments provide additional benefits for expats, offering a hassle-free living experience.



PRIVATE HOUSES

- Living in a private house can provide a sense of community and neighborhood, ideal for longer stays in Jakarta.
- Houses in Jakarta are often spacious, with gardens or swimming pools, and can be furnished and decorated according to personal taste.
- Expats may have their own household staff, offering a personalized living experience.
- However, renting a house can require more responsibility and expenses, including security, maintenance, and managing household staff.

LEASING CONTRACT AGREEMENTS

Renting a house in Jakarta typically involves signing a lease for one to two years and paying upfront. Consider the following factors before signing a contract:



LOCATION

- Proximity to work, schools, shopping, and leisure activities is important.
- Test the commute during peak traffic hours to gauge travel time.
- Assess the neighborhood for noise, pollution, flooding, and security.

HOUSE INSPECTION

- Check the electrical capacity, air conditioning, water supply, and drainage.
- Ensure a telephone line is installed or available promptly.
- Look for signs of termite damage and assess security measures like gates and windows.

MAINTENANCE AND IMPROVEMENTS

- Agree on any improvements or repairs before signing the contract.
- Clarify responsibilities for maintenance and structural issues in the lease agreement.
- Consider hiring home service companies for maintenance tasks if necessary.

Whether you choose an apartment or a private house in Jakarta depends on your lifestyle, preferences, and length of stay. Consider the amenities, responsibilities, and contract terms carefully to make the right decision for your expat experience in Jakarta.

PROCEDURE FOR LEASING

Once you've selected an apartment or a house, the leasing process will follow these steps:

01

NEGOTIATIONS

Discuss all terms and conditions of the Lease Agreement with the Lessor.

02

LETTER OF INTENT

Reserve your chosen apartment or house by submitting a Letter of Intent.

03

DOWN PAYMENT

Typically a down payment equivalent to one month's rent upon signing the Letter of Intent. This fee is non-refundable if you change your mind but will be considered as a security deposit if you proceed with the rental.

04

LEASE AGREEMENT

Review and sign the Lease Agreement once it's sent to you for approval. Both parties will sign the agreement.

05

FULL PAYMENT

Pay the full amount of the base rent to the Lessor. This can be anywhere from one to three years' rent in advance or as specified in the Lease Agreement. Rarely agreements allow for quarterly payments.



REAL ESTATE MANAGEMENT



Home Search

With our expertise and extensive network, we assist clients in finding their dream homes in Jakarta and Bali. We guide you through the entire process, from property viewings to negotiations, ensuring a successful experience.



Orientation Program

Our team offers a comprehensive program for those relocating to the city. Gain insights into neighborhoods, transportation, amenities, and culture to help you settle into your new environment.



Maintenance Management

Our dedicated team handles all aspects of property upkeep, from inspections to repairs and preventive measures to provide peace of mind for owners and a comfortable environment for tenants.



Office & Commercial

Our expert team is dedicated to providing you with smooth leasing experiences and tailoring solutions to fit your unique business requirements. We offer outstanding office and commercial spaces that will enable you to thrive in your venture.



Furniture Rental

Experience the convenience of our premium furniture rental service, perfect for those who need furniture solutions for events, home staging or temporary stays.



Jakarta

Karindra Building, Jl. Palmerah Sel. No.30A, Jakarta Pusat

Bali

88 Bureau #F1-01B, Sunset Road, Seminyak Bali



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UTILITIES

Understanding and managing utility bills in Jakarta requires some familiarity with the local processes, which may differ from those in your home country. Here's a comprehensive guide to help you navigate utility payments:

01 Billing

- Utility bills are typically delivered by mail, but they might be sent to the owner's address.
- Ensure Telkom (telephone provider) is informed if you need bills delivered to your residence.
- If you don't receive bills, you can call the respective numbers for electricity (123) and telephone (147) to inquire about the amount due. Have your account numbers ready.
- Before moving in, request proof of payment for previous utility bills and note the current usage reading on the meter. Only agree to pay for electricity consumed after that point.
- Information on payment amounts is available after the 6th of each month.
- Your landlord should provide specific instructions on where and when to pay utility bills.

02 Payment Process

- Most bills must be settled before the 20th of the month to avoid fines or service termination.
- Reactivating a service can be challenging, so timely payments are crucial.
- Consider paying bills early to avoid long queues if paying in person.
- Many local banks offer auto-debit services and online payment options for convenience.
- Keep track of receipts and payments, as they serve as proof of payment and may be required by the landlord upon departure.

03 Electricity

- Electricity in Jakarta is provided by Perusahaan Listrik Negara (PLN) and operates at 220 Volts AC, 50-cycle power.
- Each home has a meter and meter card. PLN employees record information monthly on the card.
- Electricity is charged per kilowatt-hour, with rates varying based on the house's total electrical capacity.
- Bills are due before the 25th of each month, with late payments incurring fines.
- Some people ask their driver or domestic staff to pay bills on their behalf.

04 Telephone

- Billing periods are indicated on receipts, with bills due between the 6th and 20th of each month.
- Long-distance call statements can be obtained from the billing office for an additional charge.

05 Water

- Properties may have well water or city water supply systems.
- If supplied by the city, homes have meters and meter cards for monthly readings by Perusahaan Air Minum (PAM).
- Always bring the meter card when paying water bills.

06 Payment Options

- Payments can be made in cash at designated centers, post offices, or banks.
- Auto-debit, ATM payments, phone banking, and online banking are other convenient options.

07 Insurance of Your Possessions

Consider purchasing insurance for your belongings, even if the property owner has insurance. Home contents policies are recommended and can be reasonably priced.

- Have the insurance company evaluate and inventory your possessions.
- Update the inventory list if you purchase valuable items during your stay.
- Your packing list from your move can serve as a guide for items you may wish to insure.

HEALTHY HOUSEHOLD

MAINTAINING A HEALTHY HOUSEHOLD IN JAKARTA

While managing your household in Jakarta may seem similar to anywhere else, there are specific guidelines to follow to ensure the health and safety of you and your family in this tropical environment.



Water

Avoid Tap Water

Tap water in Jakarta comes from wells or city municipal supply lines and is untreated. Due to bacterial contamination and pollutants, it's unsafe for consumption.

Safe Usage

Use tap water for non-consumptive purposes like showering, cleaning, and laundry. Some add Dettol antiseptic or antibacterial solutions to bathwater, especially for children.

Testing

Consider testing well water for safety before consumption. Contact the Departemen Kesehatan for assistance, though Indonesian language proficiency or a translator is necessary.

Bottled Water

Use for commercially available bottled water for drinking, cooking, making ice cubes, rinsing vegetables, brushing teeth, contact lens care, and first aid purposes.

Outside Consumption

Request bottled water when dining out, except in upscale establishments where served water is usually safe.

Maintaining these practices ensures a healthy living environment for you and your family amidst the unique challenges posed by Jakarta's tropical climate and water quality concerns.

Commercially Bottled Water

Commercially bottled water is easily accessible in Jakarta, providing convenience and peace of mind. Here's what you need to know about it:

Availability

Bottled water is widely available throughout the city, eliminating the need for boiling and filtering water at home.

Water Dispensers

Many homes in Jakarta are equipped with water dispensers that hold large 19-liter bottles. These dispensers usually have hot and cold taps, making it convenient for drinking and cooking.

Delivery Service
Water companies offer home delivery services on a weekly basis, catering to your specific needs.

Procurement

If your residence doesn't have a water dispenser, you can request one from the landlord or purchase one yourself.

Boiled Water/Water Filter Systems

If you prefer to boil your water, ensure proper boiling for at least 20 minutes to kill resistant parasites. Consider using a water filter system in addition to boiling to remove particle contamination.



Special Note for New Mothers

Consult with your doctor regarding water safety and any special precautions, especially if you have infants. Many sterilization solutions and equipment is available to make sure baby stays healthy.



Preparing Fruits and Vegetables for Consumption

While Jakarta offers a wide variety of fruits and vegetables, it's essential to prepare them safely. Here's how:

Washing

Thoroughly wash all produce before consumption, whether from supermarkets or traditional markets.

Disinfection

Some expatriates use special solutions or washes to disinfect fruits and salad vegetables to kill any parasites. Peelable produce like bananas and melons usually don't require treatment.

Cleaning Method

- 01** Scrub vegetables and fruits with liquid vegetable detergent using tap water.
- 02** Rinse to remove soap.
- 03** Soak in a mixture of bottled water and an anti-bacterial solution as per product instructions.
- 04** Dispose of the water-solution mixture and rinse with clean bottled or filtered water.
- 05** Air or spin-dry and store in the refrigerator.

Disinfecting Fruits and Vegetables with an Ozonator

- 01** Rinse the fruits and vegetables under tap water to remove visible dirt and debris.
- 02** Place the rinsed produce in the bowl of the ozonizer and cover them with bottled water.
- 03** Turn on the ozonizer, allowing ozone to pass through the water. This process eliminates pesticides, bacteria, and contaminants within a few minutes.
- 04** Produce treated with an ozonizer retains its crispness for longer periods compared to traditional washing methods.

Following these practices ensures safe consumption of fruits and vegetables in Jakarta's environment. Natural methods of sterilisations such as soaking produce in salt or vinegar can also be used.

Household Pest Control

Dealing with household pests in the tropics can be managed effectively without relying heavily on insecticides. Here are some preventive measures:

01 Initial Inspection

Upon moving into your new home, inspect cupboards under sinks and seal any gaps or holes around pipes.

02 Mosquito Netting

Install mosquito netting over drains and windows to deter pests like cockroaches and mosquitoes from entering.

03 Roof Access

Close up any holes providing access to the inside of your roof to prevent entry of rats and cats.

04 Food Storage

Store all food items either in the refrigerator or sealed airtight containers to avoid attracting pests.

05 Trash Management

Use tightly fitted lid trash bins both inside and outside the house, ensuring they're emptied regularly to prevent pest attraction.

06 Toaster Maintenance

Keep the toaster crumb-free and store it in a large, airtight container to prevent pest infestation.

07 Cupboard Maintenance

Keep cupboards clean and dry, and use natural deterrents like bay leaves or cedar chips to repel bugs.

08 Bedroom Mosquito Nets

Use a mosquito net over the bed for effective mosquito control without relying on insecticides.

Cautionary Note

Insecticide Use

If infestation occurs and insecticide use becomes necessary, research carefully to choose safe options, considering the carcinogenic risks associated with some chemicals used in Indonesia.

Pest Control Management

Direct the use of insecticides yourself and avoid assuming that pest control companies will use safe chemicals. Ensure sparing and cautious use to minimize health risks.

Kitchen Tips for Food Freshness

Maintaining food freshness in your kitchen is essential for healthy and enjoyable meals. Here are some tips and storage ideas:

Preventing Hardening

Place a small amount of rice in a paper bag and add it to your sugar container to absorb oxygen and keep the sugar soft. Similarly, a few grains of rice in the salt shaker can prevent clumping.

Choosing Containers

Option for glass containers with tight lids to keep air out, as most plastic containers are not oxygen-proof.

Herbs and Spices

Store herbs and spices away from heat, preferably in the refrigerator, to maintain their flavor and freshness.

Refrigeration

Keep nuts, baking supplies like chocolate chips, flour, cereals, and pasta in the refrigerator or freezer to prevent weevil infestations.

Cereal Storage

Store breakfast cereals in airtight plastic or glass containers to maintain crispness and freshness.

Sauces and Condiments

Refrigerate opened bottles of sauces and condiments to prolong their shelf life.





Bread and Bakery Items

Store bread and bakery items in the refrigerator to prevent mold growth, or freeze bread for later use. Revive crusty bread by heating it in the oven.

Egg Storage

Store eggs in the refrigerator after washing and drying them, ensuring quality and extending their storage life.

Fresh Produce

While most fresh produce can be refrigerated, avoid chilling tropical fruits like pineapple, bananas, duku (langsat), and salak (snake fruit), as they are sensitive to cold temperatures.

Sanitization

Clean the tops of food and drink cans thoroughly with soap or sanitizer before opening them to prevent contamination.

Shopping Tip

Keep an ice pack in the freezer and bring it along with a thermal pack or small cooler when shopping. This helps keep perishables fresh, especially in case of prolonged traffic delays.

Following these kitchen tips will help you maintain the freshness and quality of your food, ensuring a pleasant dining experience for you and your family.

HIRING HOUSEHOLD STAFF IN JAKARTA

The process of hiring household staff in Jakarta may seem unfamiliar to many, but it's a common practice in the city. Here's some guidance on how to go about it:

Determining Your Needs

Before hiring household staff, assess your personal household needs. Consider factors like the size of your residence, whether you have children, and any specific tasks you require assistance with, such as cooking, cleaning, laundry, and maintaining a large garden or pool.

Where to Find Household Staff

01 Word-of-Mouth

Seek recommendations from friends, neighbors, or acquaintances. Personal references are valuable as they provide insights into the potential staff member's reliability and work ethic.

02 Referrals from Existing Staff

If you know someone who is currently employed by a friend, they might be able to recommend someone looking for work. Indonesians typically offer recommendations cautiously to maintain their reputation.

03 Classified Listings

Subscribe to classified listings like Upper Crust Jakarta, where notices of available staff for employment are posted, similar to Craigslist.

04 Concierge

Apartment building concierges may be aware of part-time staff available for hire by other tenants.

05 Expat Associations

Contact organizations like the Australia and New Zealand Association or the British Women's Association, where members have access to folders containing staff references. Non-members may also access this service for a fee.

06 Online Resources

Explore websites or blogs dedicated to household staff listings and recommendations, such as the Jakarta Household Staff Blog.



Considerations

- When interviewing potential staff, discuss duties, work hours, and compensation openly to avoid misunderstandings.
- Check references thoroughly to ensure reliability and trustworthiness.
- Consider cultural differences and provide clear instructions to help your staff understand your expectations.

Hiring household staff can offer valuable assistance in managing your home while also providing job opportunities and support to individuals in need. By following these steps, you can find suitable staff members who meet your household needs effectively.

Interviewing Potential Household Staff

When interviewing potential household staff, it's essential to ask relevant questions to assess their suitability for the role. Here are some recommended questions to guide your interview process

Background and Experience

Where are you from? Can you tell me about your family and any dependents you may have?

How long have you been in Jakarta? What village are you from?

Verify their personal information, such as identification and referral letters. Request to see their valid KTP (identity card) and driver's license.

Ask about their previous employment history, including the length of employment, duties performed, and reasons for termination

Skills and Abilities

What experience do you have relevant to the position? Can you provide examples of your skills, such as cooking certain dishes or caring for children?

For positions requiring reading ability, inquire about their reading skills, especially if it's crucial for tasks like following recipes or handling emergencies.

Living Arrangements

Discuss living arrangements, such as whether they'll reside in household quarters or commute from outside. Clarify expectations regarding working hours and flexibility.

Inquire about their commute time, transportation availability, and whether they expect reimbursement for transportation costs.

Expectations and Responsibilities

Clearly outline the duties and responsibilities of the position. Ensure they understand and are willing to perform the required tasks.

Ask about their willingness to multitask and assist with other household duties, as well as their availability for weekend work or overtime when needed.

Personal Compatibility

Trust your instincts and assess how comfortable you feel with the candidate. Consider their personality traits and whether they align with your household's dynamics.

Establishing Ground Rules

Clearly communicate the expected working hours, flexibility requirements, visitor policies, and guidelines for landline phone usage.

Discuss any specific household rules or preferences and ensure mutual agreement. Emphasize the importance of adhering to your household's routines and requests.

Handling Children

For positions involving childcare, outline your expectations, rules, and parenting philosophy. Ensure the candidate understands and agrees to these terms.

If hiring for general household work, inquire about their comfort level working around children. Determine if they have children themselves and if they would reside in your home.

Dealing with Pets

If you have pets, particularly dogs, inform the candidate during the interview. Some individuals may have preferences or cultural considerations regarding caring for certain types of pets.

Clarify whether the candidate is comfortable caring for or being around pets, and discuss any specific requirements related to pet care.



Negotiating Salary

Discuss the starting salary and ensure it aligns with both your budget and the candidate's expectations.

Address future raises, holiday bonuses, and any additional benefits you may offer.

While there is no fixed minimum wage for domestic helpers in Indonesia, expatriate families typically pay higher salaries than average. Refer to the provided salary range chart as a guideline, considering factors such as skills, experience, language abilities, and job responsibilities.

Average Average Monthly Salary	
Housekeeper	Rp 4,000,000 - Rp 5,500,000
Cook	Rp 4,000,000 - Rp 5,500,000
Maid	Rp 3,500,000 - Rp 5,000,000
Nanny	Rp 4,000,000 - Rp 5,500,000
Houseboy	Rp 3,500,000 - Rp 5,000,000
Gardener	Rp 3,000,000 - Rp 4,500,000

These salary ranges serve as a general reference, with actual rates varying based on individual qualifications and employer standards. Periodic raises are customary, providing incentives and rewards for long-term service.

Ensure that all terms, including salary and job expectations, are clearly communicated and agreed upon before finalizing the hiring decision. Open and honest dialogue during the interview process sets the foundation for a successful employment relationship.

Additional Considerations

Food Allowance

Some employers opt to provide a food allowance, which may be included in the salary or provided separately. This allowance typically covers basic food items such as rice, sugar, tea, coffee, and oil. Alternatively, the salary may encompass the food allowance, leaving the staff responsible for their own food purchases. Discuss which approach works best for both parties to avoid misunderstandings.

Probation Period

Inform the potential employee of a probation period lasting one to two months, during which both parties can evaluate if the arrangement is suitable. This period allows for adjustments and ensures compatibility between employer and employee.

Health Check-Up

Consider arranging a health check-up for the new staff member during the probation period, especially if they will be in close proximity to you or your family. Tests for diseases such as TB, typhoid, hepatitis, and eye tests for drivers are essential. As the employer, you would typically cover the cost of this check-up.

Starting Date

Once all terms are agreed upon, finalize the starting date. Ensure that both parties are clear and in agreement regarding the commencement of employment.

These additional considerations contribute to a smooth and transparent hiring process, fostering a positive working relationship between you and your household staff. Open communication and mutual understanding are key to establishing a successful employment arrangement.

Additional Information/Common Practices

Contract

Consider creating an informal contract outlining the terms of employment to ensure clarity and prevent misunderstandings. This document can detail duties, working hours, salary, vacation entitlements, and other important aspects of the employment agreement.

If possible offer a Bahasa Indonesian version to eliminate a possibility of a misunderstanding.

If paying salaries by cash, it is suggested that you keep a written journal of all transactions made to staff members. Upon each payment have the employee sign that they have received the payment and make a note of the payment period.

Vacation

Employees are entitled to a paid two-week vacation period each year. Discuss and agree upon the timing of this vacation, taking into account both the employee's preferences and your own schedule.

Lebaran Bonus

During the Lebaran celebration at the end of the Islamic holy month of Ramadan, employees are traditionally given a bonus equivalent to a full month's salary. This bonus is crucial for holiday expenses and travel to visit family. Ensure timely payment of this bonus, approximately two weeks before the holiday. For Christian staff, a similar bonus may be given at Christmas.

Overtime

Compensation for overtime work, such as during dinner parties or on official public holidays (Indonesian "red calendar days"), is customary. Discuss and agree upon overtime wages to ensure fair compensation for additional work hours.

Severance Pay

Indonesian labor law mandates that employers provide severance pay equivalent to one month's salary for each year of service when terminating an employee's contract or upon the employee's departure from the country. Ensure compliance with legal requirements regarding severance pay.

Loans

Exercise caution when lending money to employees and avoid lending more than the individual's severance pay. Keep detailed records of loan amounts and repayments in a record book for transparency and accountability.

These additional considerations and common practices contribute to a harmonious and mutually beneficial relationship between you and your household staff. Open communication, fairness, and adherence to legal regulations are essential for a successful employment arrangement.

Medical Care

It is commonly expected that Employers cover medical expenses for domestic helpers in the event of illness. Additionally, assistance with medical costs for the helper's family members might be requested, but this is discretionary. It's recommended to discuss expectations regarding medical coverage, including any financial caps, preferably during the interview stage.

Although not mandatory, some expats encourage their staff to register for the National Health Program individually. Premiums are affordable, and employers may choose to pay the premiums during the staff's employment period rather than be expected to pay potentially costly medical bills.

Keeping Records

Maintain thorough records of salary payments, bonuses, medical expenses, loans, and other financial transactions between employer and employee. Use a record book to document each transaction, ensuring clarity and transparency. Include details such as payment period and have the employee sign next to each entry.

Keep medical receipts and a copy of the employee's identity card in the record book, along with emergency contact information.

Security Concerns

Store valuables such as jewelry, cash, and passports securely in a locked place, preferably in a safe. Even with trustworthy staff, securing valuables mitigates temptation and potential issues.

Leaving the Country

Provide letters of recommendation for household staff and assist in finding new employment before departing from Indonesia. This is in addition to providing severance pay as required by labor regulations.

Termination and Resignation Procedures

If terminating an employee, do so calmly and without prior notice for security reasons. Supervise the departure process in the presence of another person to ensure a smooth transition.

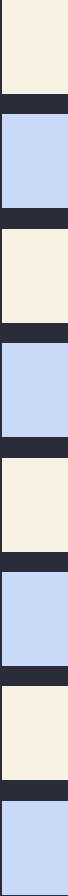
Terminated employees with one year or more of service are entitled to severance pay equal to one month's salary per year of service. Ensure the employee acknowledges receipt of this payment in writing.

If an employee resigns, supervise the departure process and observe what items they pack to prevent any disputes over belongings with another person..

08



BANKING





GUIDE TO BANKING IN JAKARTA

CURRENCY

In Jakarta, the official currency is the Indonesian Rupiah (IDR). While cash is widely used for daily transactions, major establishments also accept credit cards. For convenience, it's recommended to carry a combination of cash and cards.

Indonesian currency is available in various notes and coins:

- Notes: 100,000, 50,000, 20,000, 10,000, 5,000, 2,000, and 1,000 Rupiah.
- Coins: 1,000, 500, 200, and 100 Rupiah.

MONEY CHANGERS

Money changers are plentiful in Jakarta, especially in tourist areas and shopping centers. When exchanging money, it's crucial to be cautious and use reputable outlets to avoid receiving counterfeit currency or unfair exchange rates. These establishments offer currency exchange services and are conveniently located across the city, including in shopping malls, department stores, and hotels. It's advisable to bring only clean, unmarked notes, as money changers often reject old, dirty, or marked bills or offer lower exchange rates for them.

BANKS

Jakarta hosts several international banks tailored to the needs of expatriates. These banks offer a range of services such as multi-currency accounts, international transfers, and assistance in English. Opening a personal bank account typically requires letters of reference from your employer or sponsor, as well as copies of your passport and KITAS card.

Many expatriates in Indonesia opt to maintain their primary accounts in their home countries. The majority of the expats salary is transferred into the primary account. The expat then opens a local account and a small amount of the salary is deposited into this account for monthly expenses and domestic banking. Some banks, such as Bank Mega, offer credit cards to expatriates without requiring them to open an account with the bank.

ONLINE BANKING

For secure online banking services in Jakarta, consider BCA (Bank Central Asia) and Mandiri. Both banks offer reliable online banking platforms that enable customers to manage accounts, pay bills, and transfer funds conveniently from their computers or mobile devices. Choosing reputable banks ensures the protection of your financial information while providing convenient access to banking services.

ATMs

ATMs in Jakarta are widely available 24/7 for cash withdrawals and banking services. While local banks typically don't charge ATM fees, using a different network might have service charges. Most ATMs accept major international cards, but be aware of fees and limits. There are two ATM types: "Deposit/Withdraw Cash" and "Non-Cash." Only "Deposit/Withdraw Cash" allows cash transactions. For safety, use well-lit ATMs inside buildings, especially when withdrawing large amounts.

E-MONEY

Besides traditional banking, using top-up cards like Flazz and Mandiri's e-money offers convenient cashless options in Jakarta. These prepaid cards and mobile apps like GoPay, OVO, and LinkAja are popular for various purchases, from transportation to dining. With Flazz and Mandiri's e-money, topping up is easy, allowing you to enjoy cashless convenience citywide.

CREDIT CARDS

Major credit cards like Visa, Mastercard, and American Express are widely accepted in Jakarta, especially at hotels, restaurants, and shopping malls. However, smaller establishments may prefer cash payments, so it's advisable to carry some cash for such occasions.

DEBIT CARDS

Widely accepted across the city, debit cards are a convenient way to pay for purchases directly from your bank account. Many shops, restaurants, and supermarkets have POS systems that support debit card transactions.

QRIS TRANSFER

QRIS (Quick Response Code Indonesian Standard) is gaining popularity as a quick and secure payment method. Many banks and e-wallet platforms in Jakarta offer QRIS payments, allowing you to scan a QR code to make instant transfers or payments from your bank account or e-wallet. This method is increasingly used in shops, restaurants, and even street vendors, making transactions quick and efficient.

FRAUD

- While banking in Jakarta is generally secure, expatriates should remain vigilant against fraud and scams. It's crucial to avoid sharing sensitive information such as PINs or passwords, regularly monitor account activity, and promptly report any suspicious transactions to your bank.
- By familiarizing yourself with the banking options and practices in Jakarta, you can ensure a smooth and secure financial experience during your stay in the city.

09



SCHOOLS



INTERNATIONAL SCHOOLS

For families relocating to Jakarta, the availability of international schools is a crucial consideration. These schools offer a globally recognized curriculum, often in English, and cater to the needs of children, providing a smooth transition into the education system. Here's what you need to know about international schools in Jakarta:

01 Curriculum

International schools in Jakarta typically offer a variety of curriculum options, including British, American, International Baccalaureate (IB), and national curricula from other countries. Parents can choose the curriculum that best aligns with their child's educational needs and future aspirations.

02 Language

Most international schools in Jakarta use English as the primary language of instruction. However, some schools may offer bilingual programs or additional language support to accommodate students from diverse linguistic backgrounds.

03 Facilities and Resources

International schools in Jakarta boast modern facilities, well-equipped classrooms, libraries, science labs, sports facilities, and extracurricular activities. These schools prioritize creating a conducive learning environment that promotes academic excellence and personal development.

04 Qualified Teachers

International schools in Jakarta employ qualified and experienced teachers, often recruited from around the world. These educators bring a wealth of knowledge, expertise, and cultural diversity to the classroom, enhancing the learning experience for students.

05 Diversity

Jakarta's international schools attract students from various nationalities, cultures, and backgrounds. This diverse student body fosters a global outlook, cultural understanding, and appreciation for diversity among students.





06 Admission Process

The admission process for international schools typically involves submitting an application form, academic transcripts, recommendation letters, and sometimes, undergoing entrance assessments or interviews. It's advisable to start the application process well in advance to secure a spot for your child.

07 Tuition Fees

International schools in can be very costly especially compared to local schools. The cost of tuition varies depending on the school's reputation, facilities, and curriculum. Additionally, parents should budget for additional expenses such as uniforms, textbooks, and extracurricular activities.

08 Community Support

International schools often provide support services for expatriate families, including orientation programs, counseling services, and community events. These initiatives help families adjust to life in Jakarta and build connections within the school community.

09 Transportation

Some international schools offer transportation services, including school buses or shuttle services, to facilitate commuting for students living across the city.

10 Accreditation

Accreditation from recognized international bodies such as the Council of International Schools (CIS), International Baccalaureate or the Western Association of Schools and Colleges (WASC) ensures that the school meets high standards of educational quality and excellence.

Overall, international schools in Jakarta offer a high-quality education that prepares students for success in a globalized world. By choosing the right school for your child, you can ensure a rewarding and enriching educational experience during your time in Jakarta.

ELEMENTARY & SECONDARY

School	Information
ACG School Jakarta	Jl. Warung Jati Barat No. 19 Pasar Minggu, South Jakarta Tel: 021 2978 0200 Email: acgikt@acgedu.com www.jakarta.acgedu.com
British School Jakarta (BSJ)	Bintaro Sektor 9 Jl. Raya Jombang-Ciledug Pondok Aren, Tangerang Tel: 021 745 1670 Email: enguries@bsi.sch.id www.bsj.sch.id
Deutsche Schule Jakarta	Jl. Puspa Widya No. 8 Bumi Serpong Damai, Tangerang Tel: 021 537 8080 Email: mail@dsiakarta.de www.dsiakarta.de
Gandhi Memorial Intercontinental School (GMIS)	Jl. H.B.R. Motik Blok D6 Kav. 1 Kemayoran, Central Jakarta Tel: 021 6586 5667 - 9 Email: headmaster@gandhijkt.org www.gandhijkt.org
Jakarta Indonesia Korean School	Jl. Bina Marga No. 24 Ceger, East Jakarta Tel: 021 844 4958 - 61 E-mail: jiks@jiks.com www.iks.com
Jakarta Japanese School	Jl. Titian Raya, Bintaro Jaya Sektor 9 Parigi-Pondok Aren, Tangerang Tel: 021 745 4130 Email: jakarta@jjs.or.id www.jjs.or.id

ELEMENTARY & SECONDARY

School	Information
<p>Jakarta Intercultural School (JIS)</p>	<p>Middle School and High School Jl. Terogong Raya No. 33 Cilandak, South Jakarta Tel: 769 2555</p> <p>Pattimura Elementary Jl. Pattimura Blok I No. 2 Kebayoran Baru, South Jakarta Tel: 769 2555</p> <p>Pondok Indah Elementary Jl. Duta Indah III, Pondok Indah, South Jakarta E-mail: admissions@jisedu.or.id www.isedu.or.id</p>
<p>Singapore International School</p>	<p>Jl. Bona Vista Raya Blok B. 5, Lebak Bulus, Cilandak Tel: 62 21 759 14414 Email: admissions@sisschools.org www.sisschools.org</p>
<p>Independent School of Jakarta</p>	<p>Jl. Tol Tahi Bonar Simatupang Raya No.Kav. 12, Kebayoran Lama, South Jakarta Tel: (021) 27826788 www.isj.id</p>
<p>Australian Independent School (AIS)</p>	<p>Kemang Campus (Pre-School & Primary) Jl. Kemang Timur No. 81 Kemang, South Jakarta Tel: 021 7179 2949 Email: kemang@ais-indonesia.com</p> <p>Peiaten Campus (Secondary) Jl. Pejaten Barat No. 69 Pejaten, South Jakarta Tel: 021 782 1141 & 782 4024 Email: pejaten@ais-indonesia.com www.ais-indonesia.com</p>

PRE-SCHOOLS

School	Information
Tutor Time	<p>Jl. Kemang Utara No. 56, Kemang, South Jakarta Tel: 7179 3139, 718 2087 Email: kemang@ttimeid.com</p> <p>Jl. Sultan Iskandar Muda No. 1 Pondok Indah, South Jakarta Tel: 7279 8185 Email: pondokindah@ttimeid.com www.tutortime.co.id</p>
HEI School	<p>Jl. Simprug Golf 8 No.6, Kebayoran lama, South Jakarta www.heischools.co.id</p>
ISMILE Preschool	<p>Jl. Limo No.41, Kebayoran Lama, South Jakarta Tel : 021 5366 4777</p>
Kipina Kids	<p>Jl. Kemang Dalam C15, Jakarta Selatan Tel: +628 1510 082 816 marketing@kipinakids.sch.id www.kipinakids.sch.id</p>
Bambino International Preschool	<p>Jl. Abdul Maid Rava No. 15 Cipete, South Jakarta Tel: 021 720 3356, 2276 4497</p> <p>Komp. Patra Kuningan, Kuningan Jl. Jaya Mandala Raya No. 88 Kuningan, Central Jakarta Tel: 021 8378 3783 www.bambinopreschool.com</p>
Discovery Center	<p>Jl. Haji Abdul Madjid Dalam No. 28 Cipete, South Jakarta Tel: 021 765 7040 JL. Solo No. 9 Menteng, Central Jakarta Tel: 021 314 5443 Email: abcshang@rad.net.id www.discoverycenter.co.id</p>

School	Information
Integrated Children's Academy	Jl. Pakubuwono VI No. 6 Kebayoran Baru, South Jakarta Tel: 726 0664 E-mail: info.icapreschool@gmail.com www.ica-school.com
Jakarta Montessori School	Jl. Durian No. 10 Jagakarsa, South Jakarta Tel: 727 2162 Email: admin@iakartamontessori.com
Jayakarta Montessori School	Jl. Kemang Selatan I Blok L-1 Kemang, South Jakarta Tel: 021 719 4907/08 Email: admin@iktmontessori.com www.jktmontessori.com
Kinderland	Jl. Caringin Barat No. 1 Cilandak, South Jakarta Tel: 021 7590 8818 Jl. Bona Vista Raya Lebak Bulus, South Jakarta Tel: 021 769 2988, 769 1655 Jl. Ophir No. 1 (Jl. Pakubuwono VI) Kebayoran Baru, South Jakarta Tel: 021 725 0402, 725 0320 Email: kinderlandjk@cbn.net.id www.kinderlandindonesia.com



10



**COMMUNITY
ORGANIZATIONS &
CLUBS**



COMMUNITY ORGANIZATIONS & CLUBS

In Jakarta, a multitude of community organizations, clubs, associations, and volunteer groups cater to the diverse interests and needs of both expatriates and locals. From expat associations facilitating social integration to international women's clubs fostering friendships and support networks, these organizations offer avenues for socializing, networking, and cultural exchange. Additionally, Jakarta offers vibrant business networking groups, cultural and hobby clubs, and sports clubs where individuals can pursue their passions, expand their professional networks, and stay active and healthy. Moreover, volunteer organizations and religious groups provide opportunities for giving back to the community and spiritual enrichment, further enhancing the sense of belonging and engagement among residents in the bustling city.

Whether you're seeking social connections, professional development opportunities, or avenues for community engagement, Jakarta's diverse array of community organizations and clubs offer something for everyone. By getting involved in these groups, residents can forge meaningful connections, contribute positively to society, and enrich their experience living in Indonesia's vibrant capital.



ORGANIZATION

Organization	Information
American Women's Association (AWA)	Email: awa@awajakarta.org https://www.instagram.com/awaindonesia/
Asociación Ibero Americana	Tel: 0813 1085 0949 Email: iberoamericanayakarta@gmail.com https://www.instagram.com/aia_jakarta/
Australia and New Zealand Association (ANZA)	Jl. Rimba Buntu No 43, Cipete Utara, Kebayoran Baru, Jakarta Selatan Tel: 0813 1535 7229 Email: info@anzajakarta.com www.anzajakarta.com
British Women's Association (BWA)	Jl. Rimba Buntu No 43, Cipete Utara, Kebayoran Baru, Jakarta Selatan Tel: 021 719 3607, 0813 8182 9506 Email: bwa@bwajakarta.org www.bwajakarta.org
Canadian women's Association	Email: cwaj.president@gmail.com www.cwjakarta.com
De Nederlandse Club	Email: dnciakarta@gmail.com www.dncjakarta.nl
Die Brücke	Email: bruecke@die-bruecke-jakarta.org www.die-bruecke-jakarta.org * Association for German speaking people living in Indonesia
India Club	Menara Kuningan, 9th Floor, Unit D Jl. H.R. Rasuna Said No. 5, Kuningan Tel: 3001 5666, 9268 1949, 3001 5667 http://indiaclubjakarta.org
Jakarta Accueil	http://jakarta-accueil.org * French speaking community organization.

Organization	Information
Indian Women's Association (IA)	<p>Jl. Tanjung 39, Menteng Tel: 310 2958, 314 5959, 0815 1433 8631 Indo indians www.indoindians.com An Indian community website providing news, business updates, cultural insights, and various activities tailored for the Indian community in Indonesia.</p>
Indonesian Heritage Society	<p>Sentral Senayan I, 17th Floor Jl. Asia Afrika No. 8, Senayan Tel: 572 5870 Email: info@heritagejkt.org www.heritagejkt.org This volunteer organization focuses on Indonesian culture, art, history, and nature, offering lectures, study groups, and volunteering at the National Museum. Members provide tours in various languages, including English, French, Japanese, and German. English tours are available on select weekdays at 10:00 a.m. and 1:30 p.m., except holidays. Check their website or call for more times and dates.</p>
Jakarta International Community Choir (JICC)	<p>https://jicchoir.wordpress.com A non-profit community choir offering a social singing activity for expatriates and local residents.</p>
Jakarta Players	<p>Email: thejakartaplayers@gmail.com www.jakartaplayers.org A multinational English-speaking amateur theatre group that stages several performances annually. They also hold drama nights and workshops from time to time. Open to anyone interested in theatre.</p>

Organization	Information
Jakarta St. David's Society	Email: stdavidsindonesia@gmail.com A social community group for people of Welsh descent.
Java St. Andrew Society	Email: chieftain@iavastandrewsociety.com www.iavastandrewsociety.com A society for expatriate Scots and enthusiasts of Scottish country dancing.
Nordic Club	https://nordicclubjakarta.wordpress.com A society for people from Scandinavia.
Rotary Club International Rotary Clubs in Rotary International District 3400 meet at various locations throughout Jakarta	Rotary Club Jakarta www.rotaryclubjakarta.org Rotary Club Jakarta Cilandak www.rotaryclubjakartacilandak.com
Soroptimist International of Jakarta	Email: sijakarta@siswp.org An international community service organization for women.
South Jakarta Community Choir	South Jakarta Community Choir Email: sthiktcomchoir@gmail.com http://southjakartacommun.wix.com/welove_singing
St. Patrick's Society Jakarta	Email: stpatsjakarta@gmail.com
The Jakarta Japan Club (JJC)	Wisma KEIAI 16th Floor Jl. Jend. Sudirman Kav. 3, Central Jakarta Tel: 572 4321 www.jjc.or.id
Toastmasters International	www.toastmasters.org
Women's International Club (WIC)	Gedung Ny Ageng Serang, 4th Floor Jl. H.R. Rasuna Said Kav. C-22, Kuningan Tel: 021 - 526 3303 Email: info@wic-jakarta.or.id www.wic-jakarta.or.id A social and service club for Indonesian and expatriate women.

PRIVATE OR BUSINESS CLUBS & ORGANIZATIONS

Organization	Information
American Chamber of Commerce in Indonesia (AmCham Indonesia)	WeWork Revenue Tower level 25 District 8, Jl. Jend. Sudirman kav 52-53, Senayan, Kota Jakarta Selatan Tel: 021 526 2860 Email: info@amcham.or.id www.amcham.or.id
Bimasena, The Mines & Energy Society	Jl. Dharmawangsa Raya No. 23 Tel: 021 725 8668 www.bimasena.co.id Exclusive private club offering a private dining room, fitness center, swimming pool, and spa.
British Chamber of Commerce in Indonesia (BritCham)	World Trade Center 5, 15th Floor Jl. Jend. Sudirman Kav. 29-31, Central Jakarta Tel: 522 9453 Email: busdev@britcham.or.id www.britcham.or.id
Deutsch-Indonesische Industrie-und Handelskammer	(German-Indonesian Chamber of Commerce and Industry) (EKONID) Jl. H. Agus Salim No. 115, Menteng Tel: 315 4685 http://indonesien.ahk.de/en/
European Business Chamber of Commerce in Indonesia (Eurocham)	World Trade Centre 5, 13th Floor Jl. Jend. Sudirman Kav. 29-31, Central Jakarta Tel: 571 0085 Email: info@eurocham.id www.eurocham.id
India Indonesia Chamber of Commerce (IndCham)	IndCham Secretariat PT Indonesia Wise Office, Apartemen Simprug Indah, Jl. Teuku Nyak Arif 4 Ground Floor, Kby. Lama Utara, Kec. Kby. Lama, Jakarta Tel: 021 2952 9456 Email: lestari@embeetex.com www.indcham.or.id

Organization	Information
Indonesia-Australia Business Council (IABC)	World Trade Center I, Lt. 16 Kav. 29 31, Jl. Jenderal Sudirman, RT.8/RW.3, Kuningan, Karet, Kecamatan Setiabudi, DKI Jakarta Tel: 021 521 1540 Email: secretariat@iabc.or.id or director@iabc.or.id www.iabc.or.id
Indonesia Canada Chamber of Commerce (ICCC) C/ Canadian Education International	Menara Astra, Jl. Jenderal Sudirman No.Kav. 5-6 37th Floor, Kota Jakarta Pusat, Tel: 021 527 7890 Email: secretariat@iccc.or.id www.iccc.or.id
Indonesian French Chamber of Commerce and Industry (IFCCI)	Sona Topas Tower, Jl. Jenderal Sudirman No.Kav 26 7th Floor, RT.4/RW.2, Kuningan, Karet Kuningan, Setiabudi, South Jakarta City Tel: 021 739 7161 Email: contacts@ifcci.com www.ifcci.com
Indonesian Netherlands Association (INA)	Menara Jamsostek Tower A -20th Floor, Suite 2002, Jl. Jendral Gatot Subroto Kav. 38 - Jakarta Tel:021 5290 2177 Email: ina@ina.or.id www.ina.or.id
Indonesia Norway Business Council (INBC)	Menara Rajawali 20th Floor Jl. DR Ide Anak Agung Gde Agung Lot #5.1, Kawasan Mega Kuningan, Kuningan, Jakarta Tel:021 576 3343 E-mail execsec@inbc.web.id www.inbc.web.id
European Business Chamber of Commerce in Indonesia (Eurocham)	World Trade Center, Jl. Jenderal Sudirman No.31 5, 13th Floor, Kuningan, South Jakarta Tel: 021 571 0085 Email: info@eurocham.id www.eurocham.id

Organization	Information
Italian Business Association Indonesia (IBAI) C/ Istituto Italiano di Cultura Jakarta	Jl. HOS Cokroaminoto No. 117 Menteng, Central Jakarta Tel: 0811 979 4262 Email: ibai@ibai.or.id www.ibai.or.id
Japan External Trade Organization (JETRO)	Summitmas I, 6th Floor Jl. Jend. Sudirman Kav. 61-62, Central Jakarta Tel: 520 0264 Email: iktietrodietro.go.jp www.jetro.go.jp/indonesia
Korea Trade Center	Wisma GKBI, 21st Floor Jl. Jend. Sudirman No. 28, Central Jakarta Tel: 574 1522 Email: bokkotra@kotra.or.kr www.kotra.or.kr
Mercantile Athletic Club	World Trade Centre 1, Penthouse & 18th Floor Jl. Jend. Sudirman Kav. 29-31, Central Jakarta Tel: 521 1320 Email: macclub@macjakarta.com www.maciakarta.com *Private members' club with restaurant, bar and bakery, and sports facilities including fitness center, swimming pool, tennis and squash.
Polish Business Club in Jakarta	Jl. Duren Tiga Raya No. 9, South Jakarta Tel: 798 4245 Email: info@polclub.biz www.polclub.biz
Skal Club International Jakarta	Jl. Benda Raya 98 AB ,Cilandak Timur Jakarta Selatan 12560 Tel: 0813 3982 9004 Email: secretary@skaliakarta.com www.skaljakarta.com
Swedish Business Association in Indonesia	C/o Embassy of Sweden, Menara Rajawali 9th Floor 3, Mega Kuningan Lot #5,1 Kawasan Mega Kuningan Jakarta 12950 www.sbaindo.org

RECREATIONAL/ SPORTS CLUB

The following clubs offer many different types of sports facilities and activities.

Organization	Information
Adria Pratama Mulya	Equestrian Centre Jl. Raya Arya Wangsakara, Desa Tapos Tigaraksa - Tangerang Banten Tel: 2941 8691 ext. 21 Email: info@adriapratamamulya.com www.adriapratamamulya.com
American Club	Jl. Brawijaya IV/20, Kebayoran Baru Tel: 270 2438. -39 726 4559. -61 Email: membership@aecra-club.org, frontoffice@aecra-club.org www.americanclubjakarta.org
Anantya Riding Club	Jl. Caringin. Desa Karanggan, Gunung Putri, Bogor Tel: 8686 2450, 0811 1129 977 Email: anantyaridingclub@gmail.com www.anantyaridingclub.com
Arthayasa Stables	Jl. Artayasa No.14, Grogol, Kec. Limo, Kota Depok Tel: 021 754 7025 Email: info@arthayasa.com www.arthayasa.com
Batavia Polo Club	Lt.2 Menara Batavia, Jl. K.H. Mas Mansyur No.126, Karet Tengersin, Kecamatan Tanah Abang, Kota Jakarta Pusat,
Cilandak Sports Centre	Jl. Letjen. TB Simatupang, Cilandak Tel: 750 4963
Tennis & Squash Rackets Club 25	Jl. Duren Bangka No. 25, Kemang Tel: 799 6131 *Tennis and Squash Club
Elite Club Epicentrum	Complex Rasuna Epicentrum Jl. Epicentrum Utama Raya, Kuningan Tel: 526 3150 www.eliteclub.co.id

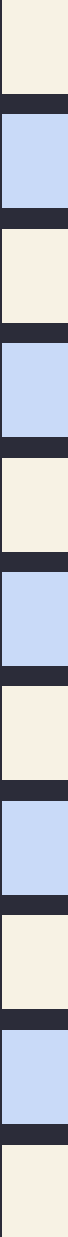
Organization	Information
Hockey Club Kombinasi	Tel: 0815 1005 4288 (Robert van Buchem), 0813 1539 7699 (Job Feitz) Email: info@hockeyclubjakarta.com
Jakarta Banteng Rugby Club	https://www.instagram.com/jakantarugby/
Jakarta Bintang (Aussie Rules Football)	https://www.instagram.com/jakartabintang
Jakarta Cricket Association	Cricket ground, Central Jakarta, Gelora, Senayan, Jakarta www.jakartacricket.com
Jakarta Free Spirit (Running Club)	www.facebook.com/groups/jakartafreespirit Road Running Club
Jakarta Hash House Harriers	Email: jakartahhh@yahoo.com www.facebook.com/Jakarta-Hash-House-Harriers-140463967516
Jakarta Komodos Rugby Club	https://www.jakarta-komodos.com
Java Lava	E-mail: jennydewijani@yahoo.com http://javalava.org A group dedicated to climbing and camping on Indonesian volcanoes.
Kelapa Gading Sports Club	Jl. Kelapa Gading Blvd. Blok KGC, Kelapa Gading Permai Tel: 021 452 0740 www.klubkelapagading.com



11



**ENTERTAINMENT &
LEISURE**



ENTERTAINMENT & LEISURE

TELEVISION (TV)

In Jakarta, residents have access to a diverse array of television channels through both cable and satellite providers. Local and international news, entertainment, sports, and lifestyle programs are readily available, catering to various interests and language preferences. Cable TV services offer subscription packages with a wide range of channels, providing viewers with extensive entertainment options. Additionally, app-based entertainment platforms such as Vidio and MivoTV offer on-demand streaming services, allowing users to enjoy their favorite shows and movies anytime, anywhere.

MOLA TV

MOLA TV is a popular app-based entertainment platform in Indonesia, offering a variety of live sports, including local and international football matches, as well as other sports events. It also provides a selection of movies, series, and original content, catering to a wide range of interests.

NETFLIX

Netflix is widely used in Jakarta for streaming movies, TV shows, documentaries, and original content. With a vast library of both local and international titles, Netflix offers viewers a flexible and convenient way to enjoy entertainment on-demand.

CINEMAS

Movie enthusiasts in Jakarta have the luxury of choosing from a plethora of cinemas showcasing the latest blockbuster releases. Renowned brands like 21, CGV, Blitz, and Flix operate modern multiplex theaters equipped with cutting-edge technology to enhance the cinematic experience. Whether patrons prefer a large-scale cinema with stadium seating or a boutique theater offering a more intimate ambiance, Jakarta's cinemas cater to diverse preferences and ensure an enjoyable moviegoing experience for all.

Cinemas	Information
CGVBlitz	https://www.cgv.id
Cinema 21 Chain	Tel: 021 3190 2121 www.21cineplex.com
FLIX Cinema	https://flixcinema.mimin.io/

FINE ARTS THEATER

Jakarta's theatre scene pulsates with a vibrant mix of traditional and contemporary productions. Grand venues like the Taman Ismail Marzuki complex house prestigious theatre companies like Teater Koma and Teater Jakarta, renowned for their innovative takes on Indonesian classics and adaptations of international works. For a more intimate experience, smaller black-box theatres like Salihara and Jakarta Arts Center Studio offer experimental productions and avant-garde pieces that push creative boundaries.

Theater	Information
Aula Simfonia Jakarta (Jakarta Symphony Hall)	<p>Jl. Industri Blok B 14 Kav. 1, Kemayoran Tel: 6586 7808, 0877 7100 2009 Email: info@aulasimfoniajakarta.com www.aulasimfoniajakarta.com</p> <p>The concert hall, with its excellent acoustics and capacity for 1,200 people, opened in 2009 as a dedicated space for classical music enthusiasts to enjoy performances.</p>
Ciputra Artpreneur Theater	<p>Ciputra World I, Retail Podium Level 9-10 Jl. Prof. Dr. Satrio Kav. 3-5, Kuningan Tel: 2988 9889 Email: info@ciputraartpreneur.com www.ciputraartpreneur.com</p> <p>Ciputra Artpreneur is an arts complex featuring a gallery, museum, multifunctional spaces, and a world-class theatre.</p>
Gedung Kesenian Jakarta	<p>Jl. Gedung Kesenian No. 1, Pasar Baru Tel: 380 8283, 344 1892</p> <p>This is a top Jakarta venue for fine arts, showcasing local and international performances, from ballet and orchestras to traditional Wayang Orang. Monthly schedules are available via subscription or community centers.</p>
Taman Ismail Marzuki Jakarta Arts Center	<p>Jl. Cikini Raya No. 73, Cikini Tel: 315 4087 http://tamanismailmarzuki.jakarta.go.id</p> <p>This venue features a mix of local and international performances, including symphonies, ballets from local and foreign troupes, foreign film festivals, and more.</p>

MUSEUMS & ART GALLERIES

The city of Jakarta boasts several museums and art galleries that offer fascinating insights into Indonesia's rich cultural heritage and artistic traditions. Visitors can immerse themselves in historical artifacts, traditional crafts, and modern art installations, gaining a deeper understanding of the country's diverse cultural landscape.

Museums	Information
Museum Satria Mandala (Military Museum)	Jl. Jend. Gatot Subroto No. 14, Kuningan Tel: 021 522 7946 The development of the Indonesian armed forces encompasses various aspects, including advancements in weaponry, uniforms, and overall military capabilities.
Museum Seni Rupa dan Keramik (Fine Arts and Ceramics Museum)	Fatahillah Square Jl. Pos Kota No. 2, Kota Tel: 021 690 7062, 021 692 6090 The museum displays a permanent collection of around 400 Indonesian artworks and a diverse range of ceramics.
Museum Bahari (Maritime Museum)	Jl. Pasar Ikan No. 1, Sunda Kelapa Tel: 021 669 3406 Situated in the Bahari complex in Pasar Ikan, Jakarta's maritime museum is housed in a 17th-century spice warehouse. It displays artifacts like colonial nautical gear and traditional sailboat models. Next to it, the Uitkijk Tower stands as the only remaining part of the old Dutch harbor fortress.
Museum Monumen Nasional (Monas) (National Monument Museum)	Pelataran Monas, Medan Merdeka, Gambir Tel: 384 0451, 340 451 382 2255, 350 4333 The iconic tower, topped with a golden flame, commemorates Indonesia's independence. Beneath it, the National History Museum is located in the basement.

Museums	Information
Museum Nasional (The National Museum)	<p>Jl. Medan Merdeka Barat No. 12, Central Jakarta Tel: 381 1551, 386 8172, 381 2346 Email: munas@budpar.go.id https://www.museumnasional.or.id (in Indonesian)</p> <p>The museum houses an extensive collection of Indonesian artifacts, including prehistoric items, sculptures, ceramics, and textiles. For multilingual tour details, reach out to the Indonesian Heritage Society.www.heritagejkt.org</p>
Museum Sejarah Jakarta (Jakarta History Museum)	<p>Jl. Taman Fatahillah No. 1, Kota Tel: 021 692 9101, 021 690 1483</p> <p>This museum showcases the historical development of Jakarta and is noted for its collection of antique furniture.</p>
Museum Tekstil (Textile Museum)	<p>Jl. Aipda K.S. Tubun No. 2-4, Tanah Abang, Central Jakarta Tel: 560 6613 https://museumtekstiliakarta.com</p> <p>Indonesia is renowned for its intricate handmade textiles. Housed in a 19th-century French resident's former home, the Textile Museum displays a rich collection of textiles and garments, showcasing diverse traditional techniques from across the archipelago.</p>
Museum Wayang (Puppet Museum)	<p>Fatahillah Square Jl. Pintu Besar Utara No. 27, Kota Tel: 692 9560</p> <p>The museum offers a vibrant showcase of Wayang puppetry, a beloved cultural tradition in Indonesia. Its collection includes hand-carved leather and wooden puppets, along with paraphernalia from various regions. Wayang performances take place on Sundays at 10:00 a.m.</p>
Mitra Hadiprana	<p>Jl. Kemang Raya No. 30, Kemang Tel: 719 6102</p>
ROH Projects	<p>Jl. Surabaya No.6, Menteng, Central Jakarta 0811-8719-066</p>

Art Galleries	Information
Duta Fine Arts Gallery	<p>Jl. Kemang Utara No. 55A, Kemang Tel: 799 0226</p> <p>Duta Fine Arts Gallery, located in Jakarta, showcases a dynamic collection of contemporary Indonesian art. The gallery presents paintings, sculptures, and mixed media pieces from both emerging and renowned artists, all within a modern and expansive setting, offering art lovers a glimpse into Indonesia's thriving art world.</p>
Edwin's Gallery	<p>Jl. Kemang Raya No. 21, Kemang Tel:021 719 4721</p> <p>Founded in 1984 by Edwin Rahardjo, Edwin's Gallery stands as a prominent art destination in Jakarta. This gallery showcases contemporary Indonesian art, encompassing paintings, sculptures, and multimedia creations. Committed to both emerging and established artists, Edwin's Gallery plays a pivotal role in nurturing Jakarta's dynamic art landscape.</p>
Museum MACAN	<p>AKR Tower Level MM Jl. Panjang No. 5 Kebon Jeruk, West Jakarta Tel: 2212 1888 www.museummacan.org</p> <p>Museum MACAN (Modern and Contemporary Art in Nusantara) displays an impressive collection of artworks from both Indonesian and international masters.</p>
National Gallery of Indonesia	<p>Jl. Medan Merdeka Tim. No.14, Gambir, Central Jakarta (021) 3813021</p> <p>The National Gallery of Indonesia in Jakarta, founded in 1999, boasts a comprehensive collection of Indonesian art, spanning from traditional to contemporary pieces. Through exhibitions, educational initiatives, and cultural events, it offers insights into the rich artistic heritage of the nation.</p>

AMUSEMENT AND THEME PARKS

Families and adventure-seekers alike can indulge in a day of excitement at Jakarta's amusement and theme parks. These attractions feature thrilling rides, water slides, and family-friendly entertainment shows, promising fun-filled experiences for visitors of all ages. Popular destinations include Ancol Dreamland, Taman Mini Indonesia Indah, and Dufan Theme Park, where guests can create unforgettable memories and enjoy an adrenaline rush.

Amusement / Theme Parks	Information
Bounce Street Asia	Jl. Artha Gading Sel. No.Kav 8 Blok B, Klp. Gading Tel: 021 29745791
Jakarta Aquarium	Neo SOHO Floor LG 101 - LGM 101 Jl. Letjen S. Parman Kav. 28, West Jakarta Tel: 1-500-212 www.jakarta-aquarium.com
Kidzania	6th floor, Pacific Place Shopping Mall Jl. Jend. Sudirman Kav. 52-53, Senayan CBD Tel: 515 4888, 515 4222 E-mail: info@kidzania.co.id www.kidzania.co.id An indoor facility for children between 2 to 16 years old and their parents. It is a kid-sized replica of a real city, with streets, buildings, retail and vehicles.
Lollipop's Playland	Senayan City Mall, 6th Floor Jl. Asia Africa, Senayan Tel: 7278 1639, 7278 1648 www.lollipopsplayland.co.id Indoor playground for children.
Jakarta Paintball	Tel: 0812 1255 3717 www.jakartapaintball.com (in Indonesian)
Ocean Park	Jl. Pahlawan Seribu, BSD City, Tangerang Tel: 021 537 0009 www.oceanpark.co.id
Super Park Indonesia	Pd. Indah Mall Street Gallery, 2nd Floor, Jakarta Tel: 021 39711771 Indoor Playground

Amusement / Theme Parks	Information
Pondok Indah Water Park	<p>Jl. Metro Pondok Indah, Pondok Indah Tel: 750 6750 www.pondokindahwaterpark.co.id</p>
Skyrink (Ice Skating)	<p>Taman Anggrek Mall, 3rd Floor Jl. Letjen S. Parman No. 21 Slipi, West Jakarta Tel: 564 2888 www.skyrinkjakarta.com</p>
SnowBay Water Park	<p>Komplek Taman Mini Indonesia Indah Jl. Pintu II, East Jakarta Tel: 8778 3530 www.snowbay.co.id</p>
Taman Mini Indonesia Indah	<p>Jl. Rava Taman Mini, Pondok Gede Tel: 840 9214, 8779 2078 www.tamanmini.com Taman Mini Indonesia Indah (Beautiful Indonesia in Miniature) Park showcases life-sized replicas of traditional houses from across the Indonesian archipelago. Visitors can journey from one "island" to another to explore these unique dwellings. The park also features an aviary, orchid garden, themed museums with a splendid collection of traditional dresses, an IMAX theatre, amusement park, and various dining options.</p>
Taman Safari Indonesia	<p>Jl. Raya Puncak No. 601, Cisarua, Bogor Tel: 251 825 0000 http://bogor.tamansafari.com Located on the way to Puncak, Taman Safari Indonesia provides a distinctive experience allowing visitors to drive through the park and see animals in their natural habitat. The park also features a children's zoo for interactive animal experiences, a bird park, captivating elephant shows, and various rides. Dining options and souvenir shops are available for visitors to enjoy during their trip.</p>

Amusement / Theme Parks	Information
Taman Impian Jaya Ancol	
Dunia Fantasi (Fantasy World)	<p>Dunia Fantasi, commonly known as "Dufan," is Jakarta's iconic amusement park. With a variety of thrilling rides, captivating attractions, and lively shows, it promises fun for visitors of every age. Whether you're into roller coasters, water rides, or themed zones, Dufan has something memorable for families and adrenaline junkies alike.</p>
Atlantis Water Adventure	<p>Located in Ancol, Atlantis Water Adventure is a top-notch water park boasting a range of exciting water rides and attractions. Its tropical ambiance, complete with thrilling slides, pools, and play areas, ensures a splash of fun for visitors of all ages.</p>
Ocean Dream Samudra	<p>Ocean Dream Samudra, nestled in Ancol, Jakarta, is a marine-themed attraction that immerses visitors in the captivating world of marine life. The venue showcases engaging dolphin and sea lion shows, interactive exhibits, and enlightening educational presentations.</p>
Seaworld	<p>Seaworld, situated in Ancol, Jakarta, invites visitors to delve into the mesmerizing world beneath the ocean's surface. With immersive exhibits and interactive displays, guests can admire diverse marine life, from vibrant tropical fish and majestic sharks to playful dolphins and graceful sea turtles.</p>



SPAS AND SALONS

In Jakarta, a plethora of spas and salons offer residents and visitors alike the opportunity to indulge in pampering experiences. These establishments can be found in various locations across the city, from upscale shopping malls to trendy neighborhoods like Kemang and Senopati. Here's a breakdown of what you can expect when seeking out these services:

AVAILABILITY

Spas and salons are abundant in Jakarta's shopping malls, hotels as well as stand-alone establishments, providing convenient relaxation options for busy urbanites. Additionally, areas like Kemang and Senopati boast boutique spas and salons, each offering a unique ambiance and specialized services to cater to diverse preferences.

PRICE AND TREATMENT GUIDE

Prices for spa and salon services in Jakarta vary based on factors such as location, reputation, and the specific treatments offered. Here's a general overview of approximate price ranges:

- **Massage**
Traditional Indonesian massages range from IDR 200,000 to IDR 500,000 for a 60-minute session, while specialty massages like aromatherapy or hot stone massages may cost between IDR 300,000 to IDR 800,000 or more.
- **Facial Treatments**
Basic facial treatments start from IDR 300,000 to IDR 700,000, with advanced treatments like microdermabrasion or chemical peels ranging from IDR 500,000 to IDR 1,500,000 or higher.
- **Hair Services**
Haircuts range from IDR 100,000 to IDR 500,000 or more, while coloring, styling, and treatments can cost anywhere from IDR 200,000 to IDR 2,000,000 or above.
- **Nail Care**
Basic manicures and pedicures start from around IDR 100,000 to IDR 300,000, while gel or acrylic nail extensions may range from IDR 300,000 to IDR 1,000,000 or more.

12



COMMUNICATION



COMMUNICATION

COMMUNICATIONS IN JAKARTA



Mobile Phones

Mobile phones are the primary mode of communication for residents of Jakarta, with extensive coverage and a wide range of service providers offering prepaid and postpaid plans. Major carriers such as Telkomsel, Indosat, XL Axiata, and Tri provide reliable network coverage across the city, ensuring seamless connectivity for voice calls, text messaging, and mobile data usage.



Home Telephones

While home telephones were once prevalent, their usage has declined significantly with the widespread adoption of mobile phones. However, some residential areas in Jakarta may still have landline telephone connections available through local telecommunications providers such as Telkom Indonesia.



Internet

High-speed internet connectivity is readily available in Jakarta, with various service providers offering broadband and fiber-optic internet packages for residential and commercial use. Residents can choose from a range of internet plans with different speeds and data allowances to suit their needs. Additionally, many public places such as cafes, restaurants, and shopping malls offer free Wi-Fi access, allowing people to stay connected while on the go.

However, it's important to note that internet connectivity in Jakarta can sometimes be slow and highly affected by weather conditions, especially in areas where fiber optic infrastructure is not yet widely implemented. Some of the most commonly used internet service providers in Jakarta include First Media, Bizznet, and Indihome. Subscriptions often come bundled with cable TV packages, and the cost of internet subscriptions typically ranges from 500.000 to 2.000.000 Indonesian Rupiah monthly, depending on the provider and the chosen plan.

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**HOSPITALS &
CLINICS**





HOSPITALS & CLINICS

Hospitals and Clinics in Jakarta

Jakarta features a comprehensive healthcare system with numerous hospitals and clinics offering a wide range of medical services to residents and expatriates alike. These facilities are equipped with modern medical technology and staffed by highly trained Indonesian healthcare professionals, ensuring quality care for patients.

Hospitals

The city is home to several reputable hospitals catering to various medical needs, from general healthcare to specialized treatments. Hospitals such as Jakarta Eye Center, Siloam Hospitals, and Pondok Indah Hospital are well-known for their excellent medical services and state-of-the-art facilities. These hospitals offer a wide range of specialties, including cardiology, orthopedics, oncology, and obstetrics, among others.

Clinics

In addition to hospitals, Jakarta also has numerous clinics and medical centers that provide outpatient services and specialized care. These clinics are ideal for minor illnesses, routine check-ups, vaccinations, and consultations with specialists. Clinics like International SOS Clinic, Mayapada Hospital Clinic, and Medikaloka Clinic offer convenient access to healthcare services in various locations across the city.

Emergency Services

For medical emergencies, Jakarta has an ambulance service; however, it can be severely affected by the traffic conditions. It can be reached by dialing 118. Additionally, many hospitals have dedicated emergency departments equipped to handle urgent medical cases 24 hours a day.

Expatriates living in Jakarta can rest assured knowing that the city offers a robust healthcare infrastructure with access to quality medical care when needed. Whether it's for routine medical check-ups or emergency treatment, hospitals and clinics in Jakarta are well-equipped to meet the healthcare needs of residents and visitors alike.

GENERAL HOSPITALS

Hospitals	Information
Brawijaya Women and Children Hospital	Jl. Taman Brawijaya No. 1, Kebayoran Baru Tel: 721 1337, 721 0756 www.brawijayahospital.com
Mayapada Hospital	Jl. Lebak Bulus I Kav. 29, Cilandak Tel: 2921 7777 www.mayapadahospital.com
Metropolitan Medical Centre (MMC)	JL. H.R. Rasuna Said Kav. C 20-21, Kuningan Tel: 527 3473, 520 3435 www.rsmmc.co.id (in Indonesian)
Rumah Sakit PGI Cikini	Jl. Pejaten Barat III No. 12C, Pejaten Tel: 719 3607, 0813 8182 9506 Email: bwa@bwajakarta.org www.bwajakarta.org
Rumah Sakit Cipto Mangunkusumo	Jl. Pangeran Diponegoro No. 71, Menteng Tel: 1500 135 www.rscm.co.id
Rumah Sakit Fatmawati	Jl. R.S. Famawati, Cilandak Tel: 750 1524 / 766 0618 www.fatmawatihospital.com (in Indonesian)
Rumah Sakit Premier Bintaro	Jl. M.H. Thamrin No. 1 Sektor 7, Bintaro Jaya Tel: 745 5500 / 5600, 2762 5500 www.rs-premierbintaro.com
Rumah Sakit Jantung Harapan Kita	Jl. Letjen. S. Parman Kav. 87, Slipi Tel: 568 4086 www.pinhk.go.id (in Indonesian) * National cardiovascular centre
Rumah Sakit Medistra	Jl. Jend. Gatot Subroto Kav. 59, Kuningan Tel: 521 0200 www.medistra.com

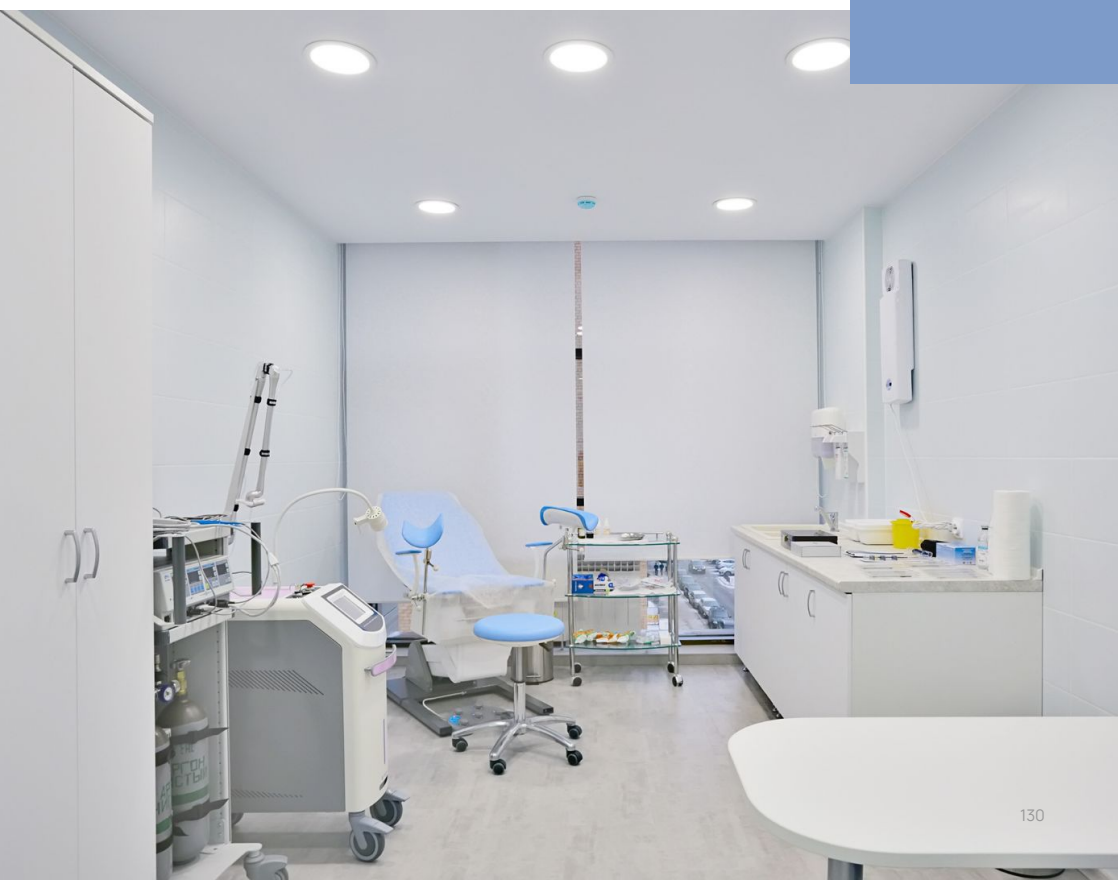
Hospitals	Information
Rumah Sakit Pertamina	<p>Jl. Kyai Maja No. 43, Kebayoran Baru Tel: 721 9000 Emergency: 721 9365 www.rspp.co.id (in Indonesian)</p>
Rumah Sakit Pondok Indah	<p>Jl. Metro Duta Kav. UE, Pondok Indah Tel: 765 7525 Emergency: 750 2322 www.rspondokindah.co.id</p>
Rumah Sakit Puri Cinere	<p>JL Maribaya No. 1, Puri Cinere Tel: 754 5488 Emergency: 754 5492 www.rspuricinere.id</p>
<p>Siloam Hospitals Group www.siloamhospitals.com</p>	<p>MRCCC Siloam Hospitals Semanggi Jl. Garnisun Dalam No. 2-3, Semanggi, South Jakarta Tel: 2996 2888 Emergency: 2996 2777</p> <p>Siloam Hospitals Kebon Jeruk Jl. Raya Perjuangan Kav. 8, Kebon Jeruk, West Jakarta Tel: 2567 7888 Emergency: 1500 911</p> <p>Siloam Hospitals Karawaci Jl. Siloam No. 6, Karawaci, Tangerang Tel: 8064 6900 Emergency: 546 0066</p> <p>Siloam Hospitals Simatupang Jl. RA. Kartini No. 8, Cilandak, South Jakarta Tel: 2953 1900 Emergency: 2953 1911</p>

CLINICS

General and Dental Clinics	Information
Global Assistance & Healthcare	<p>Global Assistance Medical Centre CIBIS Nine Ground Floor Jl. TB Simatupang No. 2 Cilandak, South Jakarta Tel: 2997 8997 24 Hour Alarm Centre: 2997 8999 http://global-assistance.net</p>
Global Doctor International Medical Center	<p>Jl. Warung Jati Barat 98, Pejaten Tel 798 0183 www.globaldoctor.com</p>
Good Practice	<p>Jl. Bangka Raya No.106 B, Kemang Tel : 718 3140 www.goodpractices.com</p>
International SOS Clinics	<p>SOS Medika Klinik - Cipete Jl. Rambu No. 17, Cipete Tel: 750 5973 Emergency: 750 6002</p> <p>SOS Medika Klinik - Kuningan Menara Prima, 2nd Floor Jl. Lingkar Mega Kuningan Blok 6.2, Kuningan Tel: 5794 8600 E-mail: sos.indonesia@internationalsos.com www.internationalsos.com</p>
Medikaloka Health Care	<p>RDTX Tower, Lobby Level Jl. Prof. Dr. Satrio Kav E-4 No. 6, Kuningan Tel: 5799 1055 www.medikaloka.com</p>
Stephanie Dental Clinic	<p>Menara Duta Building 2nd Floor Wing A Jl. H.R. Rasuna Said Kav. B-9, Kuningan Tel: 525 2579, 520 9315 http://stephanie-dentalclinic.com</p>
The Jakarta Women & Children Clinic	<p>Jl. Prapanca Raya No. 32A, Kebayoran Baru Tel: 7279 9911 E-mail: jwcc@telkom.net www.thewcc.com</p>

Physiotherapy Clinics	Information
<p>Eastwest www.eastwest.co.id</p>	<p>Darmawangsa Square City Walk, 2nd Floor, Unit 52-53 Jl. Dharmawangsa VI, Kebayoran Baru Tel: 7278 8361 E-mail: info@eastwest.co.id</p> <p>FX Sudirman F4 Floor, Unit 25 , Jl. Jenderal Sudirman Pintu Satu Senayan Tel: 2251 3192 Email: infofx@eastwest.co.id</p>
<p>OM Active www.omactive.com</p>	<p>Jl. Sekolah Duta Raya TC7, Pondok Indah Tel: 0812 1080 5747 E-mail: omactive@me.com</p> <p>Pro Active SCBD Lot 6: Jl. Jenderal Sudirman Kav. 52-53 South Jakarta Tel: 0813 1877 8575 Email: proactivejkt@me.com</p>
Podiatrist Clinics	Information
<p>Body Clinic Podiatry & Weight Loss Services</p>	<p>Podiatry & Weight Loss Services Level 1, Suites 140 Darmawangsa Square Jl. Dharmawangsa VI, Kebayoran Baru Tel: 0811 163 2656 www.bodyclinicindonesia.com</p>

Physiotherapy Clinics	Information
Alcoholics - Anonymous	Tel: 0878 8287 9262 http://aa-indonesia.org
Doreen A. Biehle, MSSW, LISW, BCD Family Therapist	Tel: 0812 9054256 Email: dbiehle@cbn.net.id
Golden Space	Sudirman Park Complex Rukan Blok B No. 1, 2nd Floor Jl. KH. Mas Mansyur Kav. 35 Jakarta, Pusat Tel: 0812-9338-3162
International Wellbeing Center	Dharmawangsa Square The City Walk 3rd Floor, Unit 336 - 337 Jl. Dharmawangsa VI, Kebayoran Baru Tel: 8065 7670 www.inernationalwellbeingcenter.com



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**SAFETY &
SECURITY**



SAFETY & SECURITY

GENERAL & PERSONAL SAFETY

Safety and security in Jakarta are paramount for both residents and visitors, ensuring a sense of peace while navigating the city's bustling streets. Jakarta has significantly bolstered security measures in recent years, evident through the presence of security personnel and surveillance systems in public spaces like malls, hotels, and transportation hubs. While these efforts contribute to a safer environment, petty crimes such as pickpocketing and theft remain concerns, particularly in crowded areas and tourist spots. It's essential for individuals to stay vigilant and safeguard personal belongings when out and about.

Personal safety is equally crucial, requiring expatriates and locals alike to exercise common sense and take necessary precautions. This includes avoiding isolated areas, especially at night, and being cautious when using public transportation or walking alone after dark. Familiarizing oneself with local laws and customs is also important to prevent unintentional breaches that could lead to legal or social consequences. Establishing a network of trusted contacts, including fellow expatriates, local residents, and embassy officials, can provide invaluable support during emergencies.

Practical measures, such as keeping valuables secure in public places and avoiding conspicuous displays of wealth, further contribute to personal safety. Learning the Indonesian language, Bahasa Indonesia, enhances communication and facilitates dealing with security-related issues effectively. By prioritizing both general and personal safety practices, residents and visitors can fully immerse themselves in Jakarta's offerings while minimizing risks and ensuring a positive experience in the city.



GUIDE TO HOME SECURITY IN JAKARTA

Ensuring the safety and security of your home in Jakarta is paramount for both residents and expatriates. Implementing effective security measures can help mitigate risks and provide peace of mind in your daily life. Here are some guidelines and recommendations to enhance the security of your residence:

01 Outer Perimeter Security

Begin by fortifying the outer perimeter of your property with sturdy fencing equipped with anti-climb features such as broken glass or barbed wire. Keep entry gates locked at all times, except when entering or exiting the premises.

02 Securing Windows and Doors

Install lockable shutters or internally fitted deadlocks on ground floor windows to prevent unauthorized entry. Ensure that entry doors are solid core, equipped with secure locks, three internal hinges, viewing cylinders, and security chains.

03 Considerations for Outdoor Lighting

Enhance outdoor lighting with spotlights directed towards the perimeter of the property to deter potential intruders. Option for motion-activated lighting systems to increase effectiveness and conserve energy.

04 Security Consultation

Consider hiring a security consultant to conduct a comprehensive audit of your residence and provide recommendations for improvement. Implement suggested security enhancements based on the consultant's report to bolster home security measures.

05 Employment of Home Security Guards Employ professional security guards to guard your home, particularly during night shifts, to ensure the safety of the premises and its occupants. Collaborate with local hansip patrols to monitor the neighborhood and report any suspicious activities or incidents.

06 Staff Instructions Clearly communicate security policies and procedures to household staff to ensure adherence to established protocols. Instruct staff to refrain from admitting unauthorized individuals onto the premises and to exercise caution when interacting with strangers.

07 Home Security During Vacations Prepare for extended absences by reinforcing existing security measures and maintaining vigilance. Coordinate with neighbors, colleagues, or friends to monitor your property and report any unusual activities or incidents.

08 Safety on the Road Use a well-equipped vehicle and remain vigilant while traveling on Jakarta's streets to mitigate potential risks. Exercise caution when using taxis and opt for reputable companies such as Blue Bird Group to ensure safe transportation.

By implementing these home security measures and remaining vigilant, residents can enhance the safety and security of their homes in Jakarta, contributing to a greater sense of well-being and peace of mind.



CRIME

While reliable local crime statistics are scarce, it is commonly acknowledged that Jakarta maintains lower crime rates compared to many major Western cities. Serious offenses such as homicides, rapes, and assaults are relatively rare; however, incidents of thefts, burglaries, and scams occur more frequently.

Motorcycle crimes, including purse snatching by passing motorcyclists, are common occurrences. To mitigate such risks, pedestrians are advised to wear long-strapped purses across their chests while walking in public areas and to keep their purses away from traffic.

In the event of becoming a victim of petty crime in public, it is recommended to attract attention by screaming loudly, as passers-by are likely to intervene swiftly.

Foreign residents in Indonesia are subject to local laws, which may differ significantly from those in their home countries. Violations of local laws can lead to imprisonment or deportation. Parents with teenage children should ensure their awareness of the severe laws and penalties concerning drug possession and trafficking, which can result in deportation or even death sentences in extreme cases.

CREDIT CARD FRAUD

Although credit cards offer convenience for shopping and bill payments, expatriates are urged to exercise caution due to the prevalence of credit card fraud in Indonesia, particularly in Jakarta. Instances of credit card misuse, including the use of stolen or counterfeit cards for online transactions, are common.

To minimize the risk of falling victim to credit card fraud, several precautions can be taken:

- Immediately sign new credit cards upon receipt and destroy old ones.
- Avoid selecting obvious PINs and memorize them without writing them down or disclosing them to others.
- Keep credit cards secure and never let them out of sight during transactions.
- Verify that the correct purchase amount appears on sales vouchers and keep copies of transactions.
- Regularly monitor credit card statements for unfamiliar transactions and report discrepancies promptly.
- Safely discard credit card receipts and maintain a list of card numbers in a secure location.

TERRORISM & CIVIL UNREST

While terrorism remains a global threat, Jakarta has experienced terrorist attacks in the past. Vigilance is advised, and residents should stay updated on security advisories from their embassies or employers.

Although the current situation in Jakarta is stable, occasional demonstrations or protests may occur concerning various issues. These events may impact traffic but are typically not of major concern.

It is advisable to register with one's embassy in Jakarta for emergency assistance and information dissemination. Additionally, discussions with employers regarding emergency evacuation plans and expenses coverage are recommended.

Staying informed about current events in Indonesia through reputable news sources and embassy updates is crucial for maintaining awareness of potential risks and recommended actions.

PRECAUTIONS & VALUABLES



Fire Safety Precautions

Electrical faults and cooking accidents are the primary causes of fires in expatriate homes in Jakarta. Installing circuit breakers and maintaining electrical systems can minimize the risk of electrical fires.

Protecting electronic equipment with power transformers equipped with surge and brownout protection features can prevent damage from power fluctuations. Additionally, having fire extinguishers and fire blankets readily accessible and training household staff in their use is essential for fire safety.



Valuable Documents

Photocopies or scans of essential documents such as passports, residence permits, and licenses should be kept separately from originals to facilitate replacements in case of loss or theft. Important family documents should be stored in a safety deposit box or entrusted to a trusted family member for safekeeping.



Security Consultants

Many multinational companies provide information services from security consulting firms to their expatriate employees. These services offer daily updates on areas to avoid, crime trends, and general security information to enhance personal safety while living in Jakarta.



We hope this Jakarta Guidebook has provided you with valuable insights and information to navigate and enjoy your time in this vibrant city. Whether you're exploring its cultural attractions, indulging in its culinary delights, or immersing yourself in its bustling urban life, Jakarta has something for everyone.

Remember, should you need any further assistance or have any questions during your stay, feel free to reach out to us. Wishing you an unforgettable experience in Jakarta!



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